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GAVIN NEWSOM
GOVERNOR

March 16, 2020

TO: ALL COUNTY PROGRAM MANAGERS

SUBJECT: POTENTIAL ADJUSTMENTS TO AUTHORIZED HOURS DUE TO
CORONAVIRUS DISEASE 19 (COVID-19)

This In-Home Supportive Services (IHSS) Program Managers' Letter (PML) provides counties guidance on the potential impact to IHSS recipient authorized hours when community-based services and other alternative resources are closed due to the coronavirus disease 19 (COVID-19).

Counties should be adjusting IHSS recipients' authorized hours when alternative resources previously utilized are no longer available due to closures tied to COVID-19. IHSS recipients shall be appropriately authorized for the level of need within statutory and regulatory requirements.

Questions or requests for clarification regarding the information in this letter should be directed to the Adult Programs Division, Policy and Quality Assurance Branch, Policy and Operations Bureau at (916) 651-5350.

Sincerely,

ORIGINAL DOCUMENT SIGNED BY

DEBBI THOMSON
Deputy Director
Adult Programs Division