

Community Action & Social Services in California



AMANDA SHARP

TEHAMA COUNTY COMMUNITY ACTION

**“WRAP AROUND PROGRAMS ~
SHARED GOALS AND SHARED OUTCOMES”**

Tehama County CAA



- Welcome
- My Role
- The Team
- SB 163 – Wrap Around

How Does this Program Overlap?



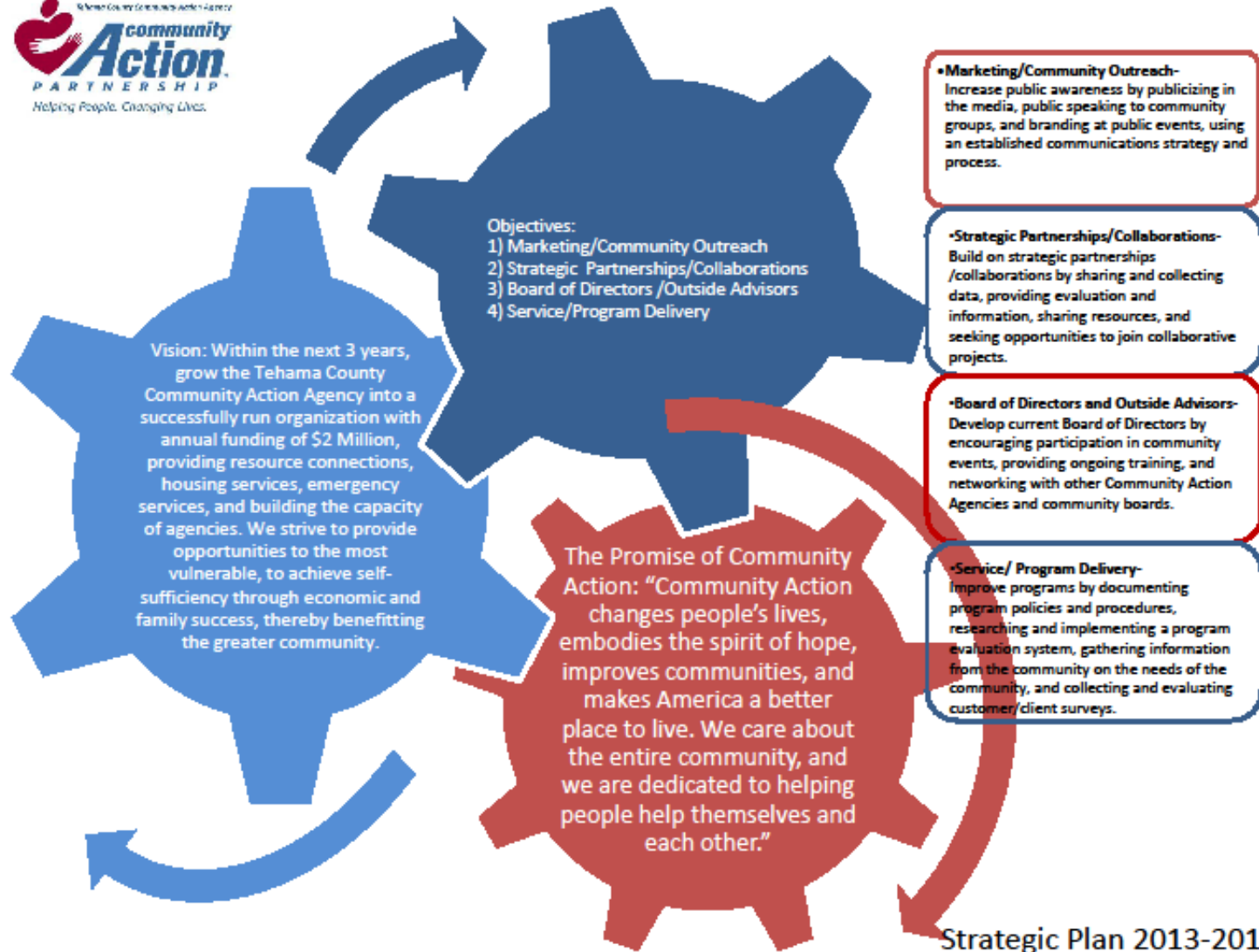
- Frequently contracted to an outside agency
- Provides internal oversight
- Allows for staff assignment direct to program
- Allows for leveraging of funds reducing costs to Child Welfare (realignment) budgets
- Works with families in need/barriers/family self sufficiency
- Increases awareness of the program in the community

Goal Driven



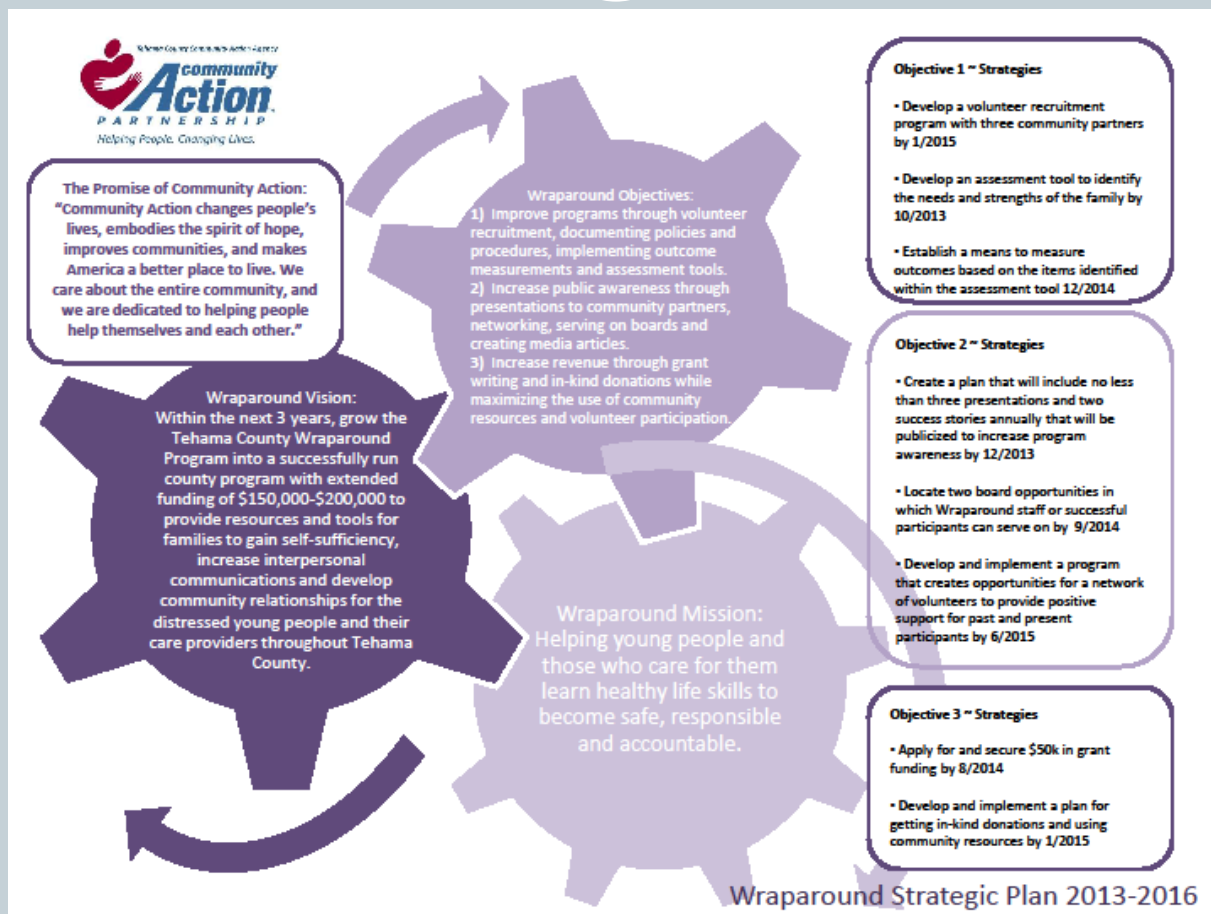
- Results Oriented Management and Accountability
- National Performance Indicators

- Internal Goals
 - Strategic Plan
- Safety Organized Practice
- Signs of Safety
- Core Practice Tools



Strategic Plan 2013-2016

Wrap Strategic Plan



Shared Goals, Share Outcomes



- Wrap Around Services, is part of the Child Protective and Welfare Services in California

Child Protective Services

- *Keep the child in his/her own home when it is safe, and when the child is at risk, to develop an alternate plan as quickly as possible.*

Aligned Goals

Wrap Around Program

- Targeted activities designed to meet needs spoken by family
- Flexing existing service categories & delivery based on spoken needs
- Assure consumer voice, choice & preference
- Care in context of families & home communities

Community Action Agency

NPI 2.3: Community Engagement

- The number of community members working with Community Action to improve conditions in the community.

NPI 6.3: Child and Family Development

- The unduplicated number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs who achieve program goals

Aligned Goals

Wrap Around Program

- Flexible service delivery which builds on family system & community resources
- Partnerships with consumers in planning, developing & delivering response

Community Action Agency

NPI 4.1: Community Engagement

- *The number of organizations, both public and private, that Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes.*

Family Voice and Choice



“ Wraparound was the first program that I have worked with that allowed me to have a voice and respect my feelings”

~Wrap Mom

Culturally Competent



- “ For the first time ever we worked with a program that didn’t require us to do things that they wanted us to do. They respected us for who we were and allowed us to stay true to who we are.”

~Wrap Dad

Strengths Based



- “I wasn’t criticized for my mistakes during the time we were in Wrap. As a matter of fact they helped me find strengths that I didn’t know that I had.”

~Wrap Mom & Dad

Individualized

- “I like that me and my family was able to pick what we wanted to change. “

~Wrap Youth



Outcomes Based



- “All of the things that we planned with our Wrap Team helped us meet our goals. I am sad that Wraparound is not going to be in our life anymore but I think we are more prepared to face life again.”

~Wrap Mom



Collaborative



- “ I think what made things work for us was that we all planned together and worked together to make sure we always had the support we needed. Even the Wraparound supervisor helped us.”

~Wrap Mom

Community Based



- “We didn’t know that our community had so much to offer. Wraparound introduced us to new programs and helped us access their services.”
~Wrap Dad



Team Based



- “I think we were both surprised to see who was actually on our side.” ~Wrap Mom
- “I liked that I had more people to talk to.” ~Wrap Youth



Natural Supports

- “ We were encouraged to find the people in our life that were there to support us. It was interesting to see who didn't want to spend time with us because of the positive changes we made in our life.”
~Wrap Dad



Future Plans for Wrap Around

- **Realignment**
 - County funds are affected
 - Claims no longer build the savings in Wrap
- **Grant funded**
 - Use the Wrap Savings model to document efficiency to funders
- **Expanded Service**
 - Wrap “rules” are now flexible
- **Wrap and Circles**
 - Everything necessary
 - Volunteer participation
 - Mentorship and support
 - A strong network
 - ✦ Evolve to family supports
 - High level of Success

Wrap Around Plans

- Adding a pre-Wrap component
 - Path 1
 - TLC
 - Cal Learn
 - Families without children
 - Education Mentorship Program
 - Probation
- Use of CSBG Funds
 - Augment services
 - Fill gaps
- Use partnerships
 - Find counseling, and family services at no cost
 - Enroll as a CAA client
 - Internal programs meet the needs of the whole family

Questions?



THANK YOU

**AMANDA SHARP
TEHAMA COUNTY**