ENHANCING SERVICES IN APS, IHSS AND BEYOND

DIANE KALJIAN

Sonoma County Adult & Aging Services

ROLE OF PHN IN SOLANO COUNTY
CHERYL FORD, RN, MSN

Solano County
Older and Disabled Adult Services

PHNs in APS

- evaluate medical needs/problems that are contributing to the risk to a client's safety

- help client access primary care medical services for medical evaluations and/or treatment

- Work in tandem with SW if necessary to gain access to the client
  - nurses can get a foot in the door with the offering of a free blood pressure check

PHNs in APS

- advise SW on what they are dealing with medically
- make recommendations on the service plan

PHNs in IHSS

- consultations on medications and impact on functioning and or medication conflicts
- assessing the need for and accessing DME (durable medical equipment)
- specialty case consultation with caregivers
- referrals to specialized medical care

PHNs in IHSS

- accompany social worker on HV to assess need for services based on certain medical conditions
- HV with client to assess need for Paramedical services
- HV with client for re-evaluation of IHSS hours after discharge from hospital
- make appropriate referrals

SURVEY OF CENTRAL REGIONAL COUNTIES

Nurses working in Adult Services Agencies

Which Adult Services Programs do the Nurses Support?

- IHSS

- APS

- MSSP

- Surveyed counties had between 1 and 11 nurses supporting their programs

What Primary Services do the Nurses Provide?

☐ Consultation with Social Workers

☐ Assessment of Clients' Needs

☐ Referrals for Follow-up Services

☐ Training of Adult Services Staff and Providers

☐ IHSS Assessments

☐ Treatment/ Intervention

☐ Liaison between doctors and social workers

Level of Nursing and
Responsible Agency

- ☐ 2 of the surveyed counties use Registered Nurses (RNs) while 13 of the surveyed counties use Public Health Nurses (PHNs)

- ☐ Hiring and Supervision was split 50/50 between Social Services Agency and Department of Public Health

Funding Sources

- Surveyed Counties:
  - Skilled Professional Medical Personnel (SPMP)
  - In-Home Supportive Services (IHSS) Allocation
  - Grants
  - County Expense Claim
  - MSSP

- Other Options:
  - Targeted Case Management (TCM)
  - Realignment
  - Mental Health Services Act (MHSA)
  - Proposition 10/ Tobacco Funds

SURVEY OF SOUTHERN COUNTIES
LISA SHINER

Nurses working in Adult Services Agencies

Which Adult Services Programs do the Nurses Support?

□ IHSS

□ APS

□ MSSP

What Primary Services do the Nurses Provide?

- Consultation with Social Workers
- Assessment of Clients' Health Condition
- Referrals for Follow-up Services
- Training of Adult Services Staff and Providers
- IHSS Assessments
- Treatment/ Intervention

Level of Nursing and Responsible Agency

- Registered Nurse (RN) **vs.** Public Health Nurse (PHN)

  - Social Services Agency **vs.** Department of Public Health

Funding Sources

- Surveyed Counties:
  - Skilled Professional Medical Personnel (SPMP)
  - In-Home Supportive Services (IHSS) Allocation
  - Proposition 10/ Tobacco Funds
  - Mental Health Services Act (MHSA)

- Other Options:
  - Targeted Case Management (TCM)
  - Realignment
  - Grants

Advantages of Partnering with Nurses in Adult Services

- Medical Expertise

- Effective Advocates

- Provide Education/ Training

- Effective Documentation and Testimony

Riverside Pilot

- Overview

- Lessons Learned
  - Role and Responsibilities
  - Supervision
  - Communication

SHIREEN MCSPADDEN

San Francisco Department of Adult & Aging Services

Questions

- Social service programs currently use a social model framework. By utilizing nurses in a social service program do you have concerns about the medical model influencing that framework? Are there steps your County has taken to address these issues?

- Have any issues come up in co-supervision of nursing staff? How have you addressed these issues?

Questions

- Nurses must carry medical malpractice insurance. How does your county handle medical malpractice? Who pays for it? Are there specific guidelines for practice or supervision?

- How have you handled recruiting for PHN staff? Who is the ideal candidate for working in Adult and Aging Services programs?

Questions

- What additional questions or information should be considered when integrating nurses into Adult and Aging Services programs?