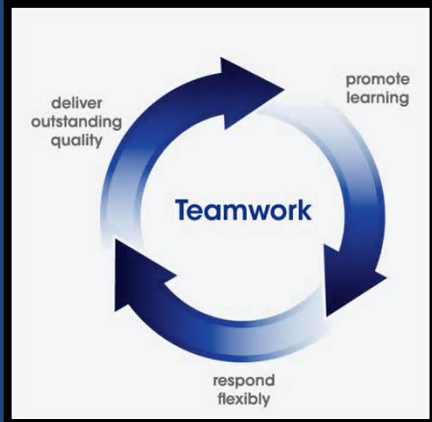
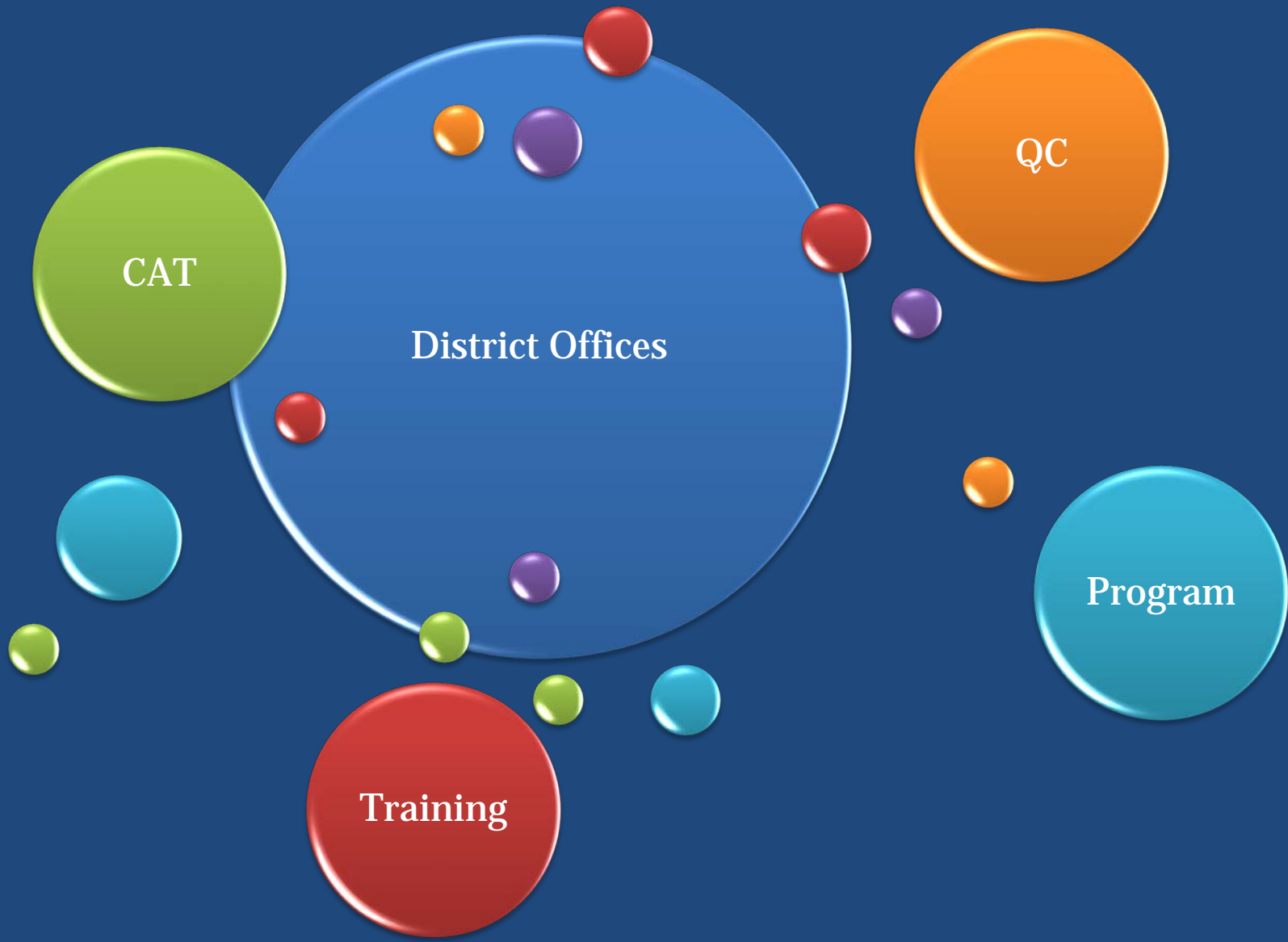
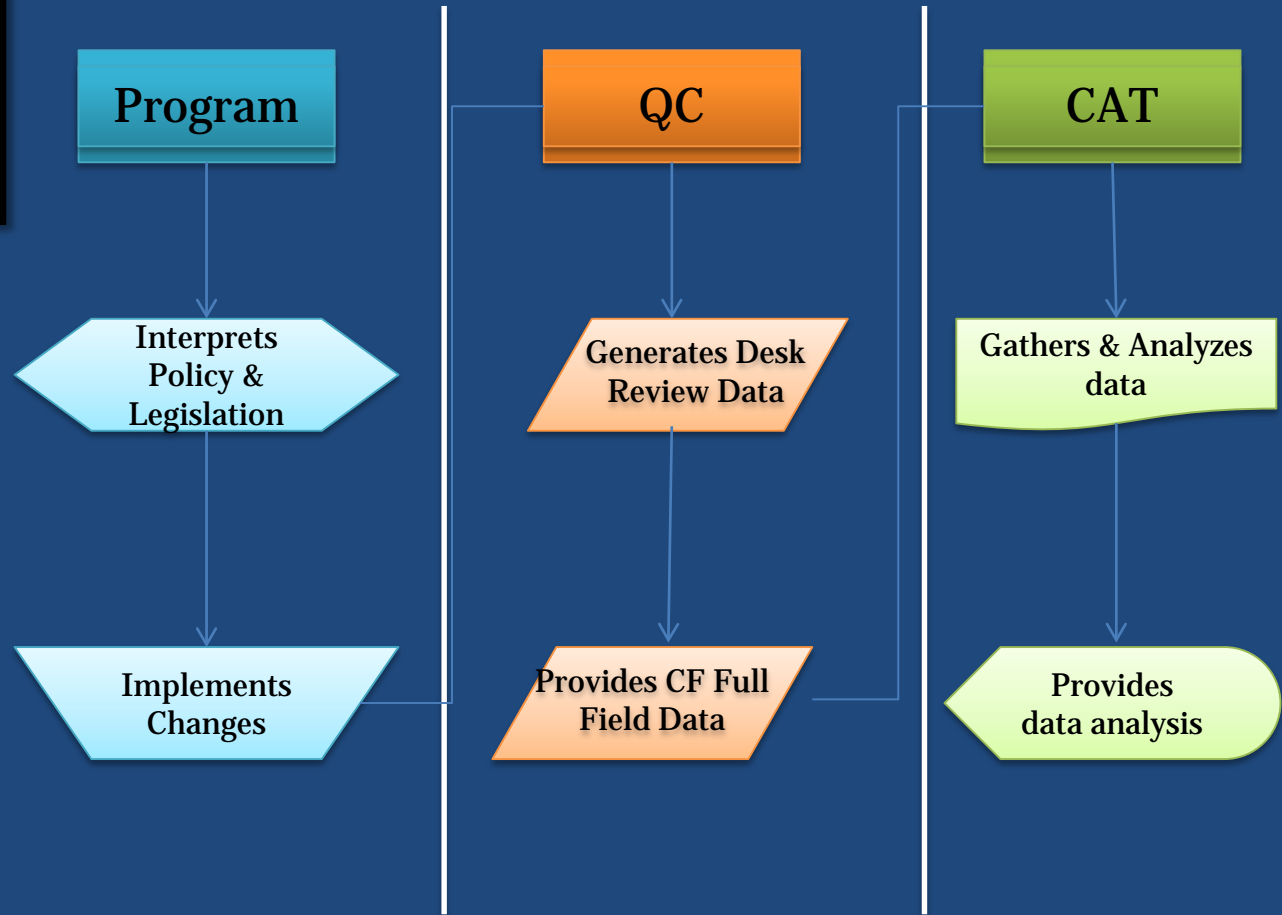


County of San Diego 2015 Active Rate



POSITIVE APPROACH = POSITIVE EXPERIENCE





Working together to achieve a common goal

Training

Hiring

Continually reviewing and revising recruitments to ensure we are hiring the right person for the job



Initial Training

- Trainers with recent front line experience
 - CalWIN assessments
 - On the Job Training workbooks

Ongoing Training

- Fundamentals Training
- Monthly Webinars
- On-Site Training

Program



Writing

- Audience
- Style Guide
- Supporting Documents



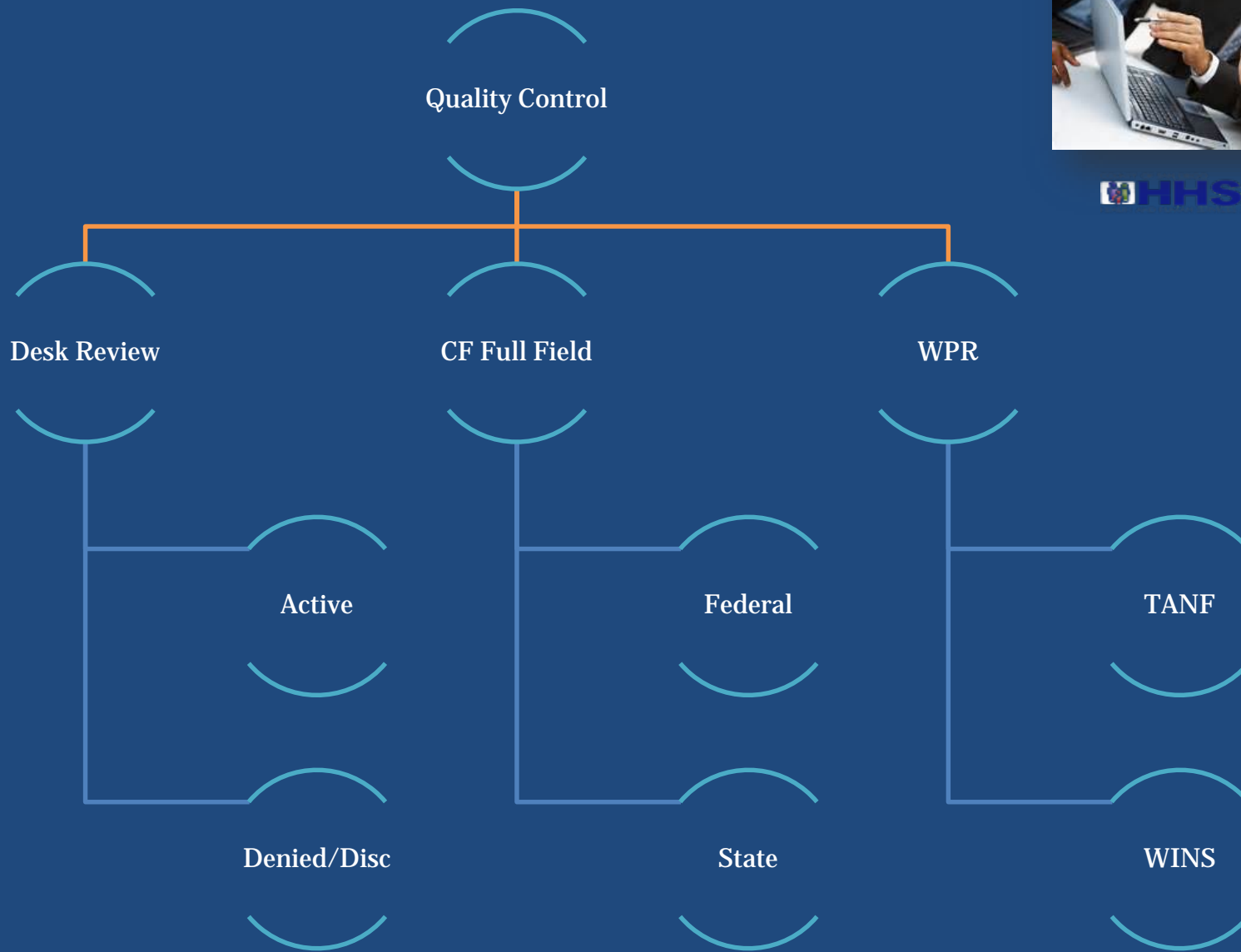
Automation

- Embedded Staff
- Approach



Sign-Off

- Streamlined
- Conf. Call
- Turnaround







Office

Unit



Individual

Case Reviews
CASs
Re-reviews
Program
Material Review
Process
Accuracy Awards
NHR/PVS
Processing
Newsletters
Training Needs
Assessments
Positive
Approach

TEAMWORK

coming together is a beginning

keeping together is progress

working together is success

- Henry Ford