



March 6, 2016

The Honorable Tony Thurmond  
Chair, Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

Behavioral Health  
Education &  
Training Academy

Leaders in Action

Multi-disciplinary  
Adult Services

Training & Evaluation  
for Results

Public Child  
Welfare Training  
Academy

Southern Area  
Consortium of  
Human Services

Tribal STAR

Dear Chairman Thurmond:

**RE: Adult Protective Services Program: Support for Training**

The Academy for Professional Excellence respectfully requests your support to provide an additional \$5 million State General Funds for statewide training of social work staff in the APS program. APS workers provide front-line response to seniors and dependent adults who are victims of abuse, neglect and exploitation. A trained and skilled workforce is essential to protecting this vulnerable population.

APS social workers provide 24/7 in-person response to reports of abuse, neglect and exploitation. Social workers must be properly trained to conduct investigations on complex cases and help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

It is critical that APS social workers are prepared as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

Sincerely,

Jennifer Tucker-Tatlow, MSW  
Director  
Academy for Professional Excellence  
San Diego State University Research Foundation

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Brian Jones, CA State Assembly  
County Welfare Directors Association of California



**Lori A. Cox**  
**Agency Director**

Thomas L. Berkley Square  
2000 San Pablo Avenue, Fourth Floor  
Oakland, California 94612  
510-271-9100 / Fax: 510-271-9108  
[ssadirector@acgov.org](mailto:ssadirector@acgov.org)  
<http://alamedasocialservices.org>

March 16, 2016

The Honorable Holly Mitchell, Chair  
Senate Budget Subcommittee No. 3  
State Capitol, Room 5080  
Sacramento, CA 95814

**RE: Adult Protective Services Program (APS): \$5 Million for Training and Support Program**

Dear Chairman Mitchell,

Alameda County Social Services Agency respectfully requests your consideration and support of a budget item to increase statewide capacity in the Adult Protective Services (APS) program to protect and serve seniors and dependent adults who are victims of abuse, neglect and exploitation. A trained and skilled workforce is essential to protecting this vulnerable population.

County agencies provide around the clock response to reports of abuse and neglect of elders and dependent adults. APS social workers deliver critical, often life-saving, services in a variety of abuse and neglect situations, including financial abuse. These social workers conduct in-person investigations on complex cases, often in coordination with local law enforcement, and leverage other system supports on behalf of victims. APS social workers must be adept at helping victims and their families to navigate other systems such as conservatorships and to local aging programs for needed in-home services. Their efforts often enable elders and dependent adults to remain safely in their homes and communities, thus avoiding costly institutional placement into nursing homes.

The APS program was primarily a state-funded program until 2011, when the program was realigned. Counties now have 100 percent fiscal responsibility for the program. However, the State retained program oversight and regulatory and policymaking responsibilities for the program. This includes responsibility for funding and supporting the statewide training of APS workers in order to ensure consistency. Unfortunately, the statewide training program is underfunded and woefully inadequate to meet the current and future needs of APS programs. Currently, only \$88,000 (General Fund) is allocated to CDSS to support statewide training. This funding has not been increased for the past 11 years, despite the fact that APS reports statewide have risen 90 percent between 2000-01 and 2014-15.

APS and child welfare workers protect equally vulnerable populations who suffer from abuse and neglect. However, APS workers receive less than one cent for every dollar of state- and federally-funded training that is provided to child welfare workers. APS social workers require special skill sets and are increasingly faced with complex abuse and neglect cases, including a growing number of financial abuse cases. To protect victims and strive to keep elders and dependent adults in the least restrictive, community-based

settings, county APS often works with the county public guardian/conservator/administrators. Because of the overlap, additional training, coordination, and support between these programs is necessary.

This issue especially needs attention given the fact that California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by over 71 percent between 2010 and 2030. It is critical that APS social workers are prepared and well trained as the demand for APS services grows. High quality training for APS social workers is necessary to ensure consistent and competent services throughout the State and increased protection of both victims and workers.

This proposal provides a critical investment in APS services to meet growing need in our local communities and we urge your support for \$5 million to build a strong training infrastructure.

Sincerely,



Lori A. Cox  
Agency Director  
Alameda County Social Services Agency

cc: The Honorable Bill Monning, CA State Senate  
The Honorable Jeff Stone, CA State Senate  
County Welfare Directors Association of California (CWDA)



March 15, 2016

The Honorable Tony Thurmond  
Chair, Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

Dear Chairman Thurmond:

RE: Adult Protective Services Program (APS): Support for Training

Alzheimer's Orange County respectfully requests your support to provide \$5 million State General Funds for statewide training of social work staff in the APS program. APS workers provide front-line response to seniors and dependent adults who are victims of abuse, neglect and exploitation. A trained and skilled workforce is essential to protecting this vulnerable population.

Elder and dependent adult abuse can take on many forms including financial abuse, and requires well-trained social workers to conduct investigations on complex cases and help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

It is critical that APS social workers are prepared as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

Sincerely,



Mark Odom, LCSW  
Vice President, Programs and Education

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
County Welfare Directors Association of California



# ***DEPARTMENT OF SOCIAL SERVICES***

10877 Conductor Blvd. Suite 200, Sutter Creek, CA 95685 PHONE (209) 223-6550



April 21, 2016

The Honorable Holly Mitchell, Chair  
Senate Budget Subcommittee No. 3  
State Capitol, Room 5080  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Senator Mitchell:

The Amador County Department of Social Services urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. For instance, in January 2013, our APS program received 13 reports of alleged abuse. In January 2016, we received 27 reports of alleged abuse.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. The result is an undertrained workforce who are challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders – APS social work staff – have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.

This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally-recognized core competencies specific to their work in APS. Advanced training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, Amador County urges your support.

Sincerely,

A handwritten signature in cursive script, appearing to read "Anne Watts".

Anne Watts  
Program Manager

cc: The Honorable Bill Monning, CA State Senate  
The Honorable Jeff Stone, CA State Senate  
County Welfare Directors Association of California

# **DEPARTMENT OF SOCIAL SERVICES**

10877 Conductor Blvd. Suite 200, Sutter Creek, CA 95685 PHONE (209) 223-6550



April 21, 2016

The Honorable Tony Thurmond, Chair  
Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Assemblyman Thurmond:

The Amador County Department of Social Services urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. For instance, in January 2013, our APS program received 13 reports of alleged abuse. In January 2016, we received 27 reports of alleged abuse.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

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This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally-recognized core competencies specific to their work in APS. Advanced training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, Amador County urges your support.

Sincerely,

A handwritten signature in cursive script, appearing to read "Anne Watts".

Anne Watts  
Program Manager

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
County Welfare Directors Association of California



**Employment and Social Services**

Cathi Grams, Director  
Shelby Boston, Assistant Director

**Adult Services/Public Guardian/Public Administrator**

P.O. Box 1649  
Oroville, California 95965

T: 530.538.7572  
F: 530.534.5745

[buttecounty.net/dess](http://buttecounty.net/dess)

March 21, 2016

The Honorable Holly Mitchell, Chair  
Senate Budget Subcommittee No. 3  
State Capitol, Room 5080  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Senator Mitchell:

The County of Butte, Department of Employment and Social Services, urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. Butte County has seen a 7% increase in reports of neglect, a 28.6% increase in isolation and a 66.7% increase in reports of abandonment between calendar year 2014 and 2015. These types of allegations of abuse by others create complex and challenging situations in which clients are dependent upon the alleged abuser who are in many cases are their primary caregiver and live with the client.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. The result is an undertrained workforce who are challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders – APS social work staff – have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.

This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally-recognized core competencies specific to their work in

APS. Advanced training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, Butte County urges your support.

Sincerely,



*Cathi Grams*  
Director

cc: The Honorable Bill Monning, CA State Senate  
The Honorable Jeff Stone, CA State Senate  
County Welfare Directors Association of California

**Employment and Social Services**

Cathi Grams, Director  
Public Guardian/Public Administrator

202 Mira Loma  
Oroville, California 95965

T: 530.538.7572  
F: 530.534.5745

[buttecounty.net/dess](http://buttecounty.net/dess)

March 21, 2016

The Honorable Tony Thurmond, Chair  
Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Assemblyman Thurmond:

The County of Butte, Department of Employment and Social Services, urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. Butte County has seen a 7% increase in reports of neglect, a 28.6% increase in isolation and a 66.7% increase in reports of abandonment between calendar year 2014 and 2015. These types of allegations of abuse by others create complex and challenging situations in which clients are dependent upon the alleged abuser who are in many cases are their primary caregiver and live with the client.

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The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. The result is an undertrained workforce who are challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders – APS social work staff – have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.

This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally-recognized core competencies specific to their work in APS. Advanced

training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, Butte County urges your support.

Sincerely,

*Cathi Grams*  
Director



cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
County Delegation, CA State Assembly  
County Welfare Directors Association of California

Phone: (916) 492-9111  
Fax: (916) 492-9444  
[www.capaihss.org](http://www.capaihss.org)



1127 11<sup>th</sup> Street, Suite 701  
Sacramento, CA 95814  
[keeslar@sbcglobal.net](mailto:keeslar@sbcglobal.net)

March 5, 2016

The Honorable Tony Thurmond  
Chair, Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

Dear Chairman Thurmond:

**RE: Adult Protective Services Program (APS): Support for Training**

The California Association of Public Authorities respectfully requests your support to provide \$5 million State General Funds for statewide training of social work staff in the APS program. APS workers provide front-line response to seniors and dependent adults who are victims of abuse, neglect and exploitation. A trained and skilled workforce is essential to protecting this vulnerable population.

Elder and dependent adult abuse can take on many forms including financial abuse, and requires well-trained social workers to conduct investigations on complex cases and help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

It is critical that APS social workers are prepared as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

Sincerely,

Karen Keeslar, Executive Director  
CAPA

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Brian Jones, CA State Assembly  
County Welfare Directors Association of California



# The Board of Supervisors

County Administration Building  
651 Pine Street, Room 106  
Martinez, California 94553

**John Gioia**, 1<sup>st</sup> District  
**Candace Andersen**, 2<sup>nd</sup> District  
**Mary N. Piepho**, 3<sup>rd</sup> District  
**Karen Mitchoff**, 4<sup>th</sup> District  
**Federal D. Glover**, 5<sup>th</sup> District

# Contra Costa County



**David Twa**  
Clerk of the Board  
and  
County Administrator  
(925) 335-1900

March 16, 2016

The Honorable Holly Mitchell, Chair  
Senate Budget Subcommittee No. 3  
State Capitol, Room 5080  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Senator Mitchell:

On behalf of the Board of Supervisors, I write to inform you that Contra Costa County urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. In Contra Costa County, there is an increase of reported abuse coupled with a steadily rising elder population. The number of abuse reports has risen 34% from years 2014 to 2015. In 2011 there were 1,731 reports of abuse, compared to 2,489 in 2015--an increase of 70% in 4 years. And while there is an increase in abuse reports in the County, it is estimated that only 1 in 14 cases of elder abuse is ever reported. The County can be considered fairly affluent by most standards, with only 3.6% of seniors living at the federal poverty level, however these seniors are most often targeted for financial abuse and fraud. In fact, the predominance of elder abuse reports coming into the County are reports of financial abuse.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. The result is an undertrained workforce that is challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders – APS social work staff – have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.

This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally recognized core competencies specific to their work in APS. Advanced training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, Contra Costa County urges your Committee to support the bill as well.

Sincerely,



CANDACE ANDERSEN  
Chair, Board of Supervisors

cc: Members, Board of Supervisors  
Contra Costa County Legislative Delegation  
David Twa, County Administrator  
Members, Senate Budget Subcommittee No. 3  
County Welfare Directors Association of California  
Susan K. Jeong, Contra Costa County Employment and Human Services  
Cathy Christian, Nielsen Merksamer

April 26, 2016

The Honorable Senator Holly J. Mitchell

Chair, Senate Budget Subcommittee #3

State Capitol, Room 5080

Sacramento, CA 95814

RE: Adult Protective Services Program (APS): Support for Training

Dear Senator Mitchell,

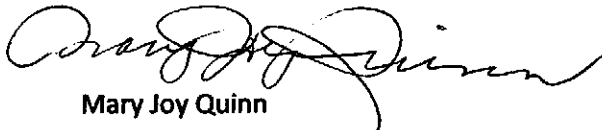
I'm writing in support of providing \$5 million from the State General Funds for the training of social work staff in the Adult Protective Services programs which exists in every county of our state.

As the retired director of the San Francisco Probate Court and a former court investigator, I'm well aware of the role APS plays in probate conservatorships. Their reports are crucial in determining whether a conservatorship should be established and if there are problems in an existing probate conservatorship.

APS practitioners are first responders who are required, by law, to respond to reports of abuse, neglect, and exploitation of dependent adults (those with disabilities) and elders in our state. APS in California receives up to 10,000 reports per month and that number is expected to increase with our aging population. Between 2006 and 2011, reports of elder financial abuse increased by 32% (<http://www.cdss.ca.gov/research/PG345.htm>). Financial abuse includes outright theft, telemarketing scams, and misuse of powers of attorney, trusts and deeds. Divested of their money and property, elders must rely on MediCal and other state funded programs to survive.

Formal education in Adult Protective Services is not available. That makes education and training even more crucial for people who are employed as APS practitioners. Current efforts at providing on the job education and training are vastly inadequate throughout the state and do not address the complexity and significance of the work despite the efforts of individual APS supervisors and administrators. I believe this proposal provides a critical investment in APS services which will enable APS practitioners to meet the growing need for services to the elders of our state.

Sincerely,



Mary Joy Quinn

651 3<sup>rd</sup> Avenue

San Francisco, CA 94118



COUNTY OF LAKE  
DEPARTMENT OF SOCIAL SERVICES  
P.O. Box 9000  
Lower Lake, CA 95457

**Kathy Maes**  
*Interim Social Services Director  
Public Guardian/Administrator*

April 12, 2016

The Honorable Tony Thurmond, Chair  
Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Assemblyman Thurmond:

Lake County Department of Social Services urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. Total caseload growth continues to average nearly 10% each year since 2012.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. The result is an undertrained workforce who are challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders – APS social work staff – have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.

This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally-recognized core competencies specific to their work in APS. Advanced training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

Administration  
Phone (707) 995-4260  
FAX (707) 995-4294

Adult Services  
Phone (707) 995-4680  
FAX (707) 995-4661

Child Welfare Services  
Phone (707) 262-0235  
FAX (707) 262-0299

Eligibility  
Phone (707) 995-4200  
FAX (707) 995-4204

Employment Services  
Phone (707) 995-9015  
FAX (707) 995-9055

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We believe that the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, Lake County Department of Social Services urges your support.

Best Regards,

A handwritten signature in cursive script that reads "Kathy Maes".

Kathy Maes  
Interim Social Services Director

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
County Delegation, CA State Assembly  
County Welfare Directors Association of California





The Honorable Tony Thurmond  
Chair, Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

March 8, 2015

**RE: Adult Protective Services (APS): Support for Staff Training**

Dear Chairman Thurmond:

The California State Association of Public Administrator, Public Guardians and Public Conservators respectfully request your support to provide \$5 million State General Funds for statewide training of social work staff in the APS program. APS workers provide front-line response to seniors and dependent adults who are victims of abuse, neglect and exploitation. A trained and skilled workforce is essential to protecting this vulnerable population.

Elder and dependent adult abuse can take on many forms including financial abuse, and requires well-trained social workers to conduct investigations on complex cases and help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

It is critical that APS social workers are prepared as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

Best regards,

Chris Koper, President  
California State Association of Public Administrators/Guardians/Conservators  
[www.capagpc.org](http://www.capagpc.org) Federal ID # 94-2785567



OFFICE OF COUNTY COUNSEL  
COUNTY OF RIVERSIDE

3960 ORANGE STREET, SUITE 500  
RIVERSIDE, CA 92501-3674  
TELEPHONE: 951/955-6300  
FAX: 951/955-6322 & 951/955-6363

May 10, 2016

The Honorable Holly Mitchell  
Chair, Senate Budget Subcommittee No. 3  
State Capitol, Room 6026  
Sacramento, CA 95814

Re: Adult Protective Services Program (APS): Support for Training

SENT VIA FAX ONLY TO 916-651-4930

Dear Chair Mitchell:

Riverside County Counsel respectfully requests your support to provide \$5 million State General Funds for statewide training of social work staff in the APS program. APS workers provide front-line response to seniors and dependent adults who are victims of abuse, neglect and exploitation. A trained and skilled workforce is essential to protecting this vulnerable population.

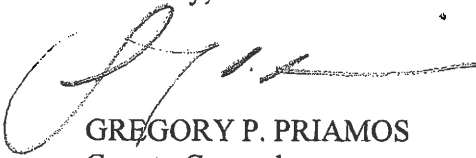
Elder and dependent adult abuse can take on many forms including financial abuse, and requires well-trained social workers to conduct investigations on complex cases and help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

It is critical that APS social workers are prepared as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

The Honorable Holly Mitchell  
Chair, Senate Budget Subcommittee No. 3  
May 10, 2016  
Page Two

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

Sincerely,



GREGORY P. PRIAMOS  
County Counsel

GPP:ay

cc: The Honorable Bill Monning, CA State Senate *(sent via fax only to 916-651-4917)*  
The Honorable Jeff Stone, CA State Senate *(sent via fax only to 916-651-4928)*  
County Welfare Directors Association of California *(sent via fax only to 916-443-3202)*

# County of Santa Clara

Office of the District Attorney

County Government Center, West Wing  
70 West Hedding Street  
San Jose, California 95110  
(408) 299-7400  
www.santaclara-da.org



Jeffrey F. Rosen  
District Attorney

April 12, 2016

The Honorable Tony Thurmond  
Chair, Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

RE: Adult Protective Services Program (APS): Support for Training

Dear Chairman Thurmond:

The Santa Clara County District Attorney's Office respectfully requests your support to provide \$5 million in State General Funds for statewide training of social work staff in the APS program. APS workers provide front-line response to seniors and dependent adults who are victims of abuse, neglect and exploitation. A trained and skilled workforce is essential to protecting this vulnerable population.

Elder and dependent adult abuse can take on many forms including financial abuse, and requires well-trained social workers to conduct investigations on complex cases. They also help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

It is critical that APS social workers are prepared as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

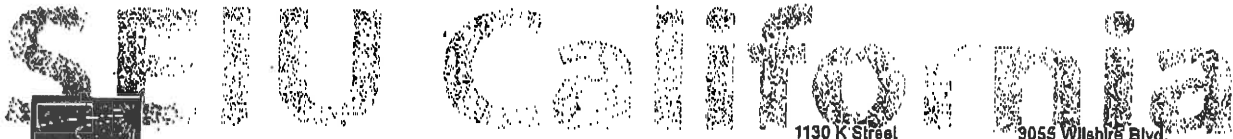
Sincerely,



Jeffrey F. Rosen  
District Attorney

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
County Welfare Directors Association of California





1130 K Street  
Suite 300  
Sacramento, CA 95814  
916.442.3838  
Fax: 916.442.0978

3055 Wilshire Blvd.  
Suite 1050  
Los Angeles, CA 90010  
213.366.7400  
Fax: 213.381.7348

www.seiucal.org

March 3, 2016

Honorable Tony Thurmond  
Chair, Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

**RE: Adult Protective Services Program (APS): Support for Training**

Dear Chairman Thurmond:

The Service Employees International Union (SEIU) respectfully requests your support to provide \$5 million State General Funds for statewide training of APS social workers across the state. SEIU represents thousands of APS social workers across the state that are responsible for providing services and protection to seniors and dependent adults who are victims of abuse, neglect and exploitation. Our workers stand committed to serving the needs of those in the APS program but also realize that training and skills are essential to service delivery and protecting this vulnerable population.

Elder and dependent adult abuse can take on many forms including financial abuse, and requires a well-trained social workers to conduct investigations on complex cases and help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

APS social workers are committed to providing the best services possible to our clients which is especially important as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

Sincerely,

  
Tia M. Orr  
Director, Government Relations  
SEIU - California

- cc. Honorable Rob Bonta, CA State Assembly
- Honorable David Chiu, CA State Assembly
- Honorable Shannon Grove, CA State Assembly
- Honorable Brian Jones, CA State Assembly
- County Welfare Directors Association of California ✓

# SEIU California



1130 K Street  
Suite 300  
Sacramento, CA 95814  
916.442.3838  
Fax: 916.442.0976

3066 Wilshire Blvd.  
Suite 1050  
Los Angeles, CA 90010  
213.368.7400  
Fax: 213.361.7348

[www.seiucal.org](http://www.seiucal.org)

March 3, 2016

Honorable Holly Mitchell  
Chair, Senate Budget Subcommittee No. 3  
State Capitol, Room 5080  
Sacramento, CA 95814

**RE: Adult Protective Services Program (APS): Support for Training**

Dear Chairman Mitchell:

The Service Employees International Union (SEIU) respectfully requests your support to provide \$5 million State General Funds for statewide training of APS social workers across the state. SEIU represents thousands of APS social workers across the state that are responsible for providing services and protection to seniors and dependent adults who are victims of abuse, neglect and exploitation. Our workers stand committed to serving the needs of those in the APS program but also realize that training and skills are essential to service delivery and protecting this vulnerable population.

Elder and dependent adult abuse can take on many forms including financial abuse, and requires a well-trained social workers to conduct investigations on complex cases and help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

APS social workers are committed to providing the best services possible to our clients which is especially important as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

Sincerely,

Tia M. Orr  
Director, Government Relations  
SEIU - California

cc: Honorable Bill Monning, CA State Senate  
Honorable Jeff Stone, CA State Senate  
County Welfare Directors Association of California ✓



Darden Bynum, LCSW  
Director

**Social Services**

P.O. Box 1019  
Loyalton, California 96118  
202 Front Street  
**530-993-6720**  
Fax 530-993-6767

**Downieville, California**

P.O. Box 38  
Downieville, California 95936  
22 Maiden Lane  
**530-289-3711**  
CPS 530-289-3720  
Fax 530-289-3716

**Mental Health/Drug/Alcohol**

P.O. Box 265  
Loyalton, California 96118  
704 Mill Street  
**530-993-6746**  
Fax 530-993-6759

**Health Department**

P.O. Box 7  
Loyalton, California 96118  
202 Front Street  
**530-993-6700**  
Fax 530-993-6790

April 19, 2016

The Honorable Tony Thurmond, Chair  
Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Assemblyman Thurmond:

The County of Sierra urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. The percentage of Sierra County's adult population is two times the percent of the State of California. We have transportation needs along with Medi-Cal providers, and friendly visitors in the home. The Downieville Senior Center is at risk of closing.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. The result is an undertrained workforce who are challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders – APS social work staff – have skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.

This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally-recognized core competencies specific to their work in APS. Advanced training will be available to all staff in area such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, Sierra County urges your support.

Sincerely,

A handwritten signature in cursive script, appearing to read "Darden Bynum", with a long horizontal flourish extending to the right.

Darden Bynum, LCSW  
Director

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
County Delegation, CA State Assembly  
County Welfare Directors Association of California



# SISKIYOU COUNTY

---

## Health and Human Services Agency

**KATHERINE O'SHEA, PH.D.**  
*Director of Social Services Division*

**DEBBIE WALSH**  
*Deputy Director of Social Services Division*

March 16, 2016

The Honorable Holly Mitchell, Chair  
Senate Budget Subcommittee No. 3  
State Capitol, Room 5080  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Senator Mitchell:

Siskiyou County urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our county has an ever expanding elder population and has experienced steady growth in reported neglect and abuse of seniors, which has placed greater demands on our local APS response system. Self-neglect has also been an increasing problem in this population.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes.

The State is responsible for adequately funding APS training to ensure statewide consistency and quality of APS services, but with only \$88,000 available for APS training statewide, training resources are woefully inadequate. The result is an undertrained workforce who are challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders, APS social work staff, have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults and that they are supported and guided by well-trained supervisors who will also have access to training.

---

### SOCIAL SERVICES DIVISION

Employment and Temporary Assistance Services  
818 South Main Street  
Yreka, CA 96097  
(530) 841-2700 / Fax (530) 841-4399

Adult and Children's Services  
2060 Campus Drive  
Yreka, CA 96097  
(530) 841-4200 / Fax (530) 842-6277

Support Adult Protective Services \$5 million Training Request  
March 16, 2016  
Page 2

This proposal is modeled after the existing statewide training infrastructure that is available to child welfare staff. New social workers and supervisors should be able to attend induction training in nationally-recognized core competencies specific to their work in APS. Advanced training should be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

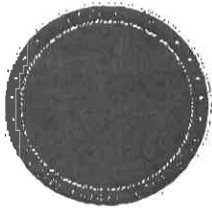
We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services. For these reasons, Siskiyou County urges your support.

Sincerely,



Kate O'Shea, Director  
Siskiyou County Health & Human Agency, Social Services Division

cc: The Honorable Bill Monning, CA State Senate  
The Honorable Jeff Stone, CA State Senate  
County Welfare Directors Association of California ✓



# DEPARTMENT OF SOCIAL SERVICES

3433 South Higuera Street, Post Office Box 8119  
San Luis Obispo, California 93403-8119

---

March 17, 2016

The Honorable Tony Thurmond, Chair  
Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Assemblyman Thurmond:

The San Luis Obispo County Department of Social Services urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. In just the last two years, our average number of APS reports has increased by 63%, from 81/month to 132/month—the highest average in our history.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

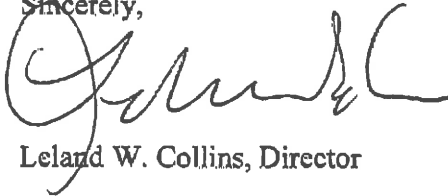
The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. A strong training infrastructure will ensure that our first responders – APS social work staff – have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.

This proposal is modeled after the existing statewide training infrastructure that is available to child welfare staff. New social workers and supervisors will be able to attend induction training

in nationally-recognized core competencies specific to their work in APS. Advanced training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, the San Luis Obispo County Department of Social Services urges your support.

Sincerely,

A handwritten signature in black ink, appearing to read "Leland W. Collins". The signature is fluid and cursive, with a large initial "L" and "C".

Leland W. Collins, Director

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
The Honorable Katcho Achadjian, CA State Assembly  
County Welfare Directors Association of California





SOLANO COUNTY  
HEALTH AND SOCIAL SERVICES DEPARTMENT

OFFICE OF THE DIRECTOR

**FACSIMILE TRANSMITTAL SHEET**

To: CWDA Fax Number: 916-443-3202

Date: 3/16/16 Total No. of Pages (including cover sheet): 3

Remarks: Support Letter - Adult Protective Services \$5million Training Request

✓	FROM:	Phone No: (707 Area Code)	✓	FROM:	Phone No: (707 Area Code)
✓	Gerald Huber, <i>Director</i>	784-8400		Robbie Wilson, <i>Admin Services Manager</i>	784-8163
	Tonya Nowakowski, <i>Asst. Director</i>	784-8401		Daniel Del Monte, <i>Community Services Coord.</i>	784-8411
	Tess Lapira, <i>Director of Administration Services</i>	784-8584		Sandy Rose, <i>Community Services Coord.</i>	784-8918
	Angela McClure, <i>Compliance/Q.A. Manager</i>	784-8225		Debrah Ditto, <i>Office Supervisor</i>	784-8412
	Kristin Neal, <i>PFM</i>	784-8408		Elizabeth Lunsford-Saitz, <i>Admin Secretary</i>	784-8413
	Connie Pettersen, <i>PFM</i>	784-8524		Tracy Flancia-Reyes, <i>Admin Secretary</i>	784-8414
	Susan Zialcita, <i>PFM</i>	784-8520			

**Confidentiality Note:** Per Welfare & Institutions (W&I) Code Section 14100.2. This transmittal is for the use of the individual, or entity, to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not the intended recipient, then you are on NOTICE that dissemination, distribution, or copying of this transmittal is strictly prohibited. If you have received this transmittal in error, please call the sender at once and destroy all pages received. Thank you.

275 BECK AVENUE MS 5-200  
FAIRFIELD, CALIFORNIA 94533-6804  
PHONE: (707) 784-8400  
FAX: (707) 421-3207

## Solano County Health & Social Services Department



Mental Health Services  
Public Health Services  
Substance Abuse Services  
Older and Disabled Adult Services

Gerald Huber, Director

Employment and  
Eligibility Services  
Children's Services  
Administrative Services

275 Beck Avenue, Mail Station 5-200  
Fairfield, CA 94533

Office: 707-784-8400  
Fax: 707-421-3207

March 16, 2016

The Honorable Holly Mitchell, Chair  
Senate Budget Subcommittee No. 3  
State Capitol, Room 5080  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Senator Mitchell:

The County of Solano, Health & Social Services urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. In Solano County, APS has seen a six percent growth in program between 2013 and 2015. In addition to a growth in the number of reports of suspected abuse, the APS program is responding to more and more complex cases.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. The result is an undertrained workforce who are challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders – APS social work staff – have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.

This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally-recognized core competencies specific to their work in APS. Advanced training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, Solano County urges your support.

Sincerely,



Gerald Huber, Director

cc: The Honorable Bill Monning, CA State Senate  
The Honorable Jeff Stone, CA State Senate  
County Welfare Directors Association of California



## Human Services Department COUNTY OF SONOMA



**Jerry Dunn, Director**  
Office of the Director  
tel (707) 565-5750  
fax (707) 565-5890

Karen Fies, Assistant Director  
Office of the Director  
tel (707) 565-6990  
fax (707) 565-5890

Oscar Chavez, Assistant Director  
Office of the Director  
tel (707) 565-3812  
fax (707) 565-5890

Diane Kaljian, Director  
Adult & Aging Services  
tel (707) 565-5950  
fax (707) 565-5957

Kim Seamans, Director  
Economic Assistance  
tel (707) 565-2198  
fax (707) 565-2929

Sherry Alderman, Director  
Employment & Training  
tel (707) 565-8501  
fax (707) 565-8515

Nick Honey, Director  
Family, Youth & Children's Services  
tel (707) 565-4300  
fax (707) 565-4399

Carl Vanden Heuvel, Director  
Fisc-Ops  
tel (707) 565-5855  
fax (707) 565-5890

May 4, 2016

The Honorable Tony Thurmond, Chair  
Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

### **RE: Support to Children who are Commercially Sexually Exploited: \$19.7 million**

Dear Assemblyman Thurmond:

The County of Sonoma Human Services Department urges your support to provide an additional \$19.7 million General Funds in fiscal year 2016-17 to protect and serve child victims of commercial sexual exploitation through California's child welfare services system. Commercial sexual exploitation of children (CSEC) is a national and statewide epidemic that deserves our highest attention. Additional support is needed to enable child welfare agencies to effectively meet new federal mandates and serve the needs of this unique population.

While our county child welfare agency has made strides to serve this population, we have found that CSEC victims suffer from horrific and severe forms of physical, emotional and sexual abuse. This results in severe trauma to the victim that requires intensive services to protect the victim from their perpetrators and help them in their long journey to recovery. Effectively serving the CSEC population requires that services are delivered through a targeted and multi-disciplinary approach.

In Sonoma County, we have a Human Trafficking Task Force with members from the district attorney's office, law enforcement, probation, education, human services, mental health, public health, local non-profits and others to leverage countywide resources to serve this population.

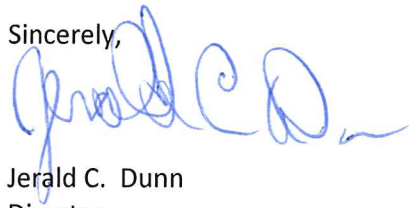
New federal and state mandates require child welfare agencies to develop and implement local protocols to identify foster youth who are victims of CSEC and link these youth to appropriate services. While our county has taken steps to begin to serve CSEC victims through the development of local interagency response protocols, additional resources are needed to implement our protocols and effectively serve youth. Once identified, victims need crisis stabilization and often have physical health needs that require immediate attention. They need safe housing with enhanced supervision and support to protect them from their perpetrator. Their perpetrators controlled everything and their victims often were left with nothing of their own, requiring emergency clothing, toiletries, and basic living supplies. Some victims will be saved with their own young children who also

need supports and services. These complex cases also require multi-disciplinary teams to meet frequently and quickly to leverage resources and coordinate services, and specially-trained social work staff in the child welfare agency to facilitate this process.

We greatly appreciate the Legislature's and Administration's investment of \$14 million in the 2015-16 budget year to begin to build capacity in local child welfare systems. An increase of \$19.7 million will enable our county to more effectively serve CSEC victims and ensure other counties can join in this important effort.

We thank you for your attention to this important matter.

Sincerely,



Jerald C. Dunn  
Director

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
County Delegation, CA State Assembly  
County Welfare Directors Association of California (CWDA)



**COMMUNITY SERVICES AGENCY**

**Kathryn M. Harwell**  
Director

251 E. Hackett Road  
P.O. Box 42, Modesto, CA 95353-0042

Phone: 209.558.2500 Fax: 209.558.2558

March 16, 2016

The Honorable Holly Mitchell, Chair  
Senate Budget Subcommittee No. 3  
State Capitol, Room 5080  
Sacramento, CA 95814

**RE: Support Adult Protective Services \$5 million Training Request**

Dear Senator Mitchell:

The Stanislaus County Community Services Agency urges your support to provide \$5 million for statewide training of social work staff in the Adult Protective Services (APS) program. These trainings are critical in ensuring our APS social workers are prepared to effectively protect and serve elder and dependent adult victims of abuse and neglect.

Our County has experienced steady growth in reported abuse and neglect of seniors, which has placed even greater demands on our local APS response system. On January 1, 2011, the baby "boomer" generation started turning 65 with an estimated 10,000 baby boomer turning 65 every day in the U.S. This statistic is consistent with the steady increase in reports of abuse and neglect of seniors in Stanislaus County. Over the last four years we have experienced a 32% increase in reports of abuse, which has placed even greater demands on our local APS response system.

County APS workers are the first-line of defense against elder and dependent adult abuse, responding 24/7 to crisis situations, protecting the victim from his or her perpetrator and obtaining needed services to remain in their homes and communities. In extreme cases, APS services are life-saving. Our workers must be well versed in the laws and have the necessary skill sets to conduct investigations, often working alongside law enforcement agencies. They help victims and their families navigate complex systems such as health and legal systems to remain safe. A well-trained workforce is necessary to help victims remain safe in their own homes, thus avoiding hospitalization and institutional care such placement into nursing homes, which are much more costly to tax payers.

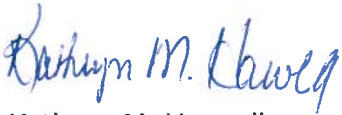
The State is responsible for funding APS training to ensure statewide consistency and quality of APS services. But with only \$88,000 available for APS training statewide, there is simply not enough training for our APS staff. The result is an undertrained workforce who are challenged to meet the growing demand for services. A strong training infrastructure will ensure that our first responders – APS social work staff – have the skills and knowledge to intervene on behalf of vulnerable elders and dependent adults, and that they are supported and guided by supervisors who will also have access to training.



This proposal is modeled after, and builds upon, the existing statewide training infrastructure similar to what is available to child welfare staff. New social workers and supervisors will be able to attend induction training in nationally-recognized core competencies specific to their work in APS. Advanced training will be available to all staff in areas such as how to assess client capacity, understanding how medical conditions impact client self-care, and investigating complex financial abuse cases.

We believe the requested \$5 million is critical to ensuring statewide quality in direct services to victims of elder and dependent adult abuse and neglect and will serve as a critical investment in the quality and effectiveness of APS services and will enable us to meet the increasing needs of our aging population. For these reasons, the Stanislaus County Community Services Agency urges your support.

Sincerely,



Kathryn M. Harwell  
Director

cc: The Honorable Bill Monning, CA State Senate  
The Honorable Jeff Stone, CA State Senate  
County Welfare Directors Association of California



# Tehama County Department of Social Services

P. O. Box 1515 • 310 S. Main Street • Red Bluff, CA 96080

530-527-1911

Amanda Sharp, MBA, CGW, Director

CalWORKs/FS/MC  
Fax (530) 527-5410

ADULT SERVICES  
Fax (530) 527-4836

EMPLOYMENT SERVICES  
Fax (530) 527-5410

CHILD WELFARE SERVICES  
Fax (530) 527-7640

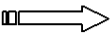
ADMINISTRATION  
Fax (530) 527-2982

**PARTNERING WITH OUR COMMUNITY TO ASSIST, EMPOWER AND PROTECT**

## FACSIMILE TRANSMITTAL SHEET

TO: <b>CWDA</b>	FROM: <b>Janice Meehan</b>
COMPANY:	DATE: <b>Wednesday, March 23, 2016</b> <b>10:38 AM</b>
FAX NUMBER: <b>1-916-443-3202</b>	TOTAL NO. OF PAGES INCLUDING COVER: <b>2</b>
PHONE NUMBER:	SENDER'S TELEPHONE NUMBER: <b>(530) 528-4079</b>
RE: <b>Adult Protective Services Program Training</b>	SENDER'S FAX NUMBER: <b>(530) 527-2982 (TCDSS Administration)</b>

NOTES/COMMENTS:



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Amanda Sharp, MBA, CGW, Director

t: (530) 527-1911 • f: (530) 527-5410 • P.O. Box 1515 • 310 South Main Street • Red Bluff, CA 96080

[www.tcdss.org](http://www.tcdss.org)

March 18, 2016

The Honorable Tony Thurmond  
Chair, Assembly Budget Subcommittee No. 1  
State Capitol, Room 6026  
Sacramento, CA 95814

Dear Chairman Thurmond:

**RE: Adult Protective Services Program (APS): Support for Training**

Tehama County Department of Social Services respectfully requests your support to provide \$5 million State General Funds for statewide training of social work staff in the APS program. APS workers provide front-line response to seniors and dependent adults who are victims of abuse, neglect and exploitation. A trained and skilled workforce is essential to protecting this vulnerable population.

Elder and dependent adult abuse can take on many forms including financial abuse, and requires a well-trained social workers to conduct investigations on complex cases and help victims and their families navigate other systems to access services. The services provided by APS workers are often life-saving, enabling victims to remain safely in their own homes and community, preventing further harm and avoiding undesired, often costly outcomes such as placement into institutional settings such as nursing care. APS crosses multiple systems to protect and serve victims of abuse and neglect, working with law enforcement, legal aid programs, the judiciary, long-term care services and many others, and thus is a central component of the state's elder justice system.

It is critical that APS social workers are prepared as the demand for APS services grows. California's population of seniors is projected to double from 4.2 million in 2010 to 8.4 million by 2030. The oldest and potentially most vulnerable population of 85 and older will grow by 143 percent between 1990 and 2020 and this trend will continue through 2030.

We believe this proposal provides a critical investment in APS services to meet growing need in our local communities, and for this reason we support this request for additional APS training funding.

Sincerely,

Amanda Sharp  
Director of Social Services

cc: The Honorable Rob Bonta, CA State Assembly  
The Honorable David Chiu, CA State Assembly  
The Honorable Shannon Grove, CA State Assembly  
The Honorable Matthew Harper, CA State Assembly  
County Welfare Directors Association of California