



# A State of Innovation: California's APS Program

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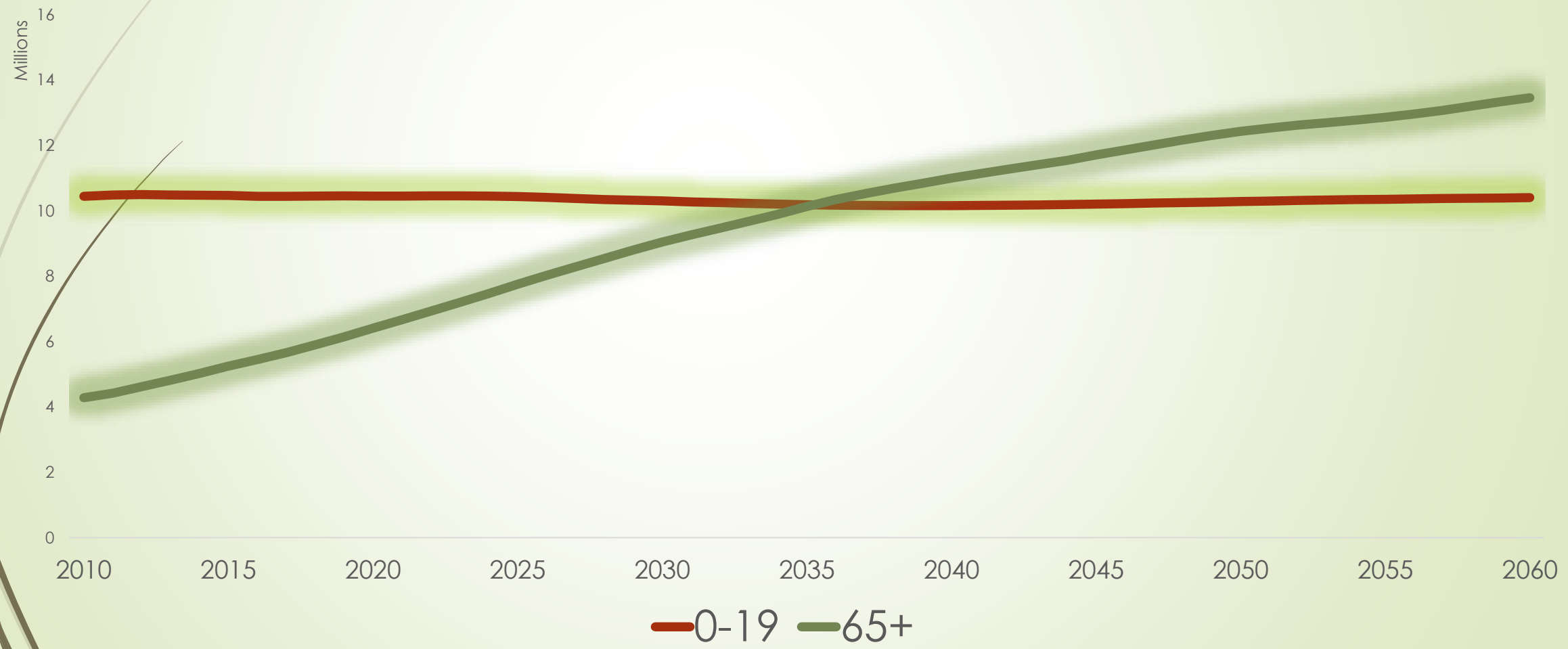


# Why are services for Aging and Vulnerable Adults so important?

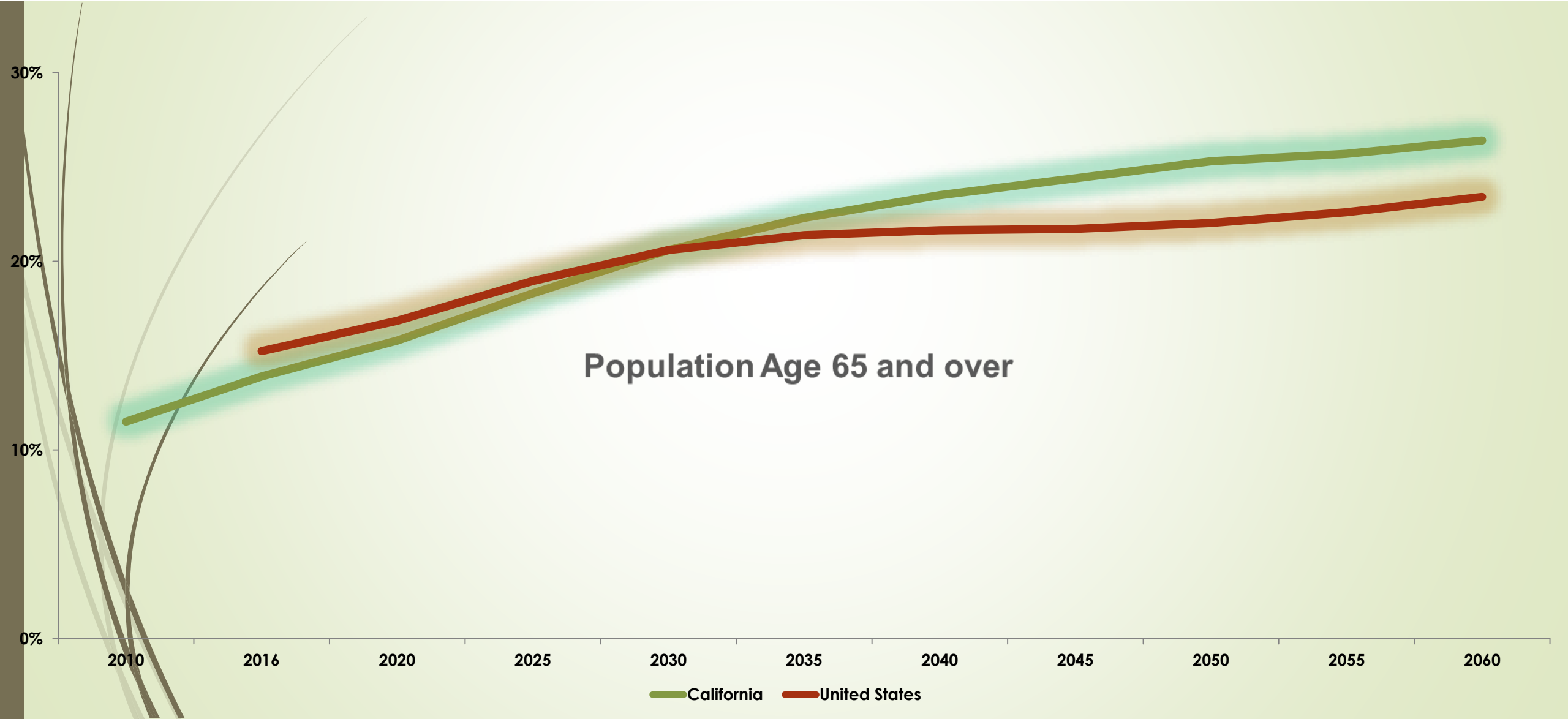
- ▶ Living longer
  - ▶ The rate of complex health, mental health and cognitive challenges increase
  - ▶ No long term case management services
- ▶ High concentration of wealth
  - ▶ 65+ is about 18% of overall population (2010 census)
  - ▶ In possession of about 40% of wealth

	2010	2015	2020	2025	2030	2035	2040	2045	2050	2055	2060
0-19	10,443,377	10,470,300	10,452,951	10,435,286	10,307,091	10,183,546	10,158,193	10,207,007	10,284,476	10,354,533	10,401,887
65+	4,281,136	5,248,926	6,406,613	7,752,367	9,044,393	10,131,698	11,003,237	11,708,132	12,434,336	12,861,363	13,457,313

## Projected California Population by Age Group



	2010	2016	2020	2025	2030	2035	2040	2045	2050	2055	2060
<b>California</b>	11.5%	13.9%	15.8%	18.3%	20.6%	22.3%	23.5%	24.4%	25.3%	25.7%	26.4%
<b>United States</b>		15%	17%	19%	21%	21%	22%	22%	22%	23%	23%





# So—What's new?

- NAMRS Data Collection
- Consistency Guidelines
- Mandated Reporter eLearning
- Public Awareness
- Enhanced APS Training
- Federal APS Research Grants
- HomeSafe
- Leader Institute
- Stipends



➤ It is going live January 1, 2019 and is very exciting in the world of elder protection!



# What is it?

- The new revised, NAMRS compliant SOC 242!

# Um, what?

- The state has an ACL grant to get California ready for the National Adult Maltreatment Reporting System (NAMRS).
- It involved radically revising the State of California APS Monthly Statistical report (SOC 242 form).



It doesn't sound as exciting as you made it seem?

- Well, it really is!
- APS is in it's infancy and still building infrastructure.





# So, what is new on the 242?

- Collecting staffing information
- Demographic information about clients, victims (those with confirmed abuse) and suspected abusers.
- More detailed financial abuse information for each case
- Referrals and resources employed by APS
- Collaboration with Law Enforcement, District Attorney and Public Guardian
- NAMRS Focus Elements for FY 2018/2019

Updated 7/30/19  
New Form Draft

Report Form | Report Definitions and Instructions | Validation Rules | ACLs | Quick Links | E-mail Options | System Requirements

CHECK YOUR ANSWERS | CLEAR RED CIRCLES | E-MAIL REPORT | REFRESH

Contact Us for questions about the Form or Instructions (Outlook Required)

Contact Us if you have any TECHNICAL Questions or Problems (Outlook Required)

### Adult Protective Services (APS) and County Services Block Grant (CSBG) Monthly Statistical Report SOC 242

DOWNLOAD REPORT FORM FROM:  
<http://www.cdss.ca.gov/inforesources/Research-and-Data/DSSDB>

E-MAIL COMPLETED REPORT FORM TO:  
[admsoc242@dss.ca.gov](mailto:admsoc242@dss.ca.gov)

Please keep the file in .xlsm or .xls extension.

COUNTY NAME	VERSION	REPORT MONTH		REPORT YEAR
Select County Name	Initial	Select Month	Select Year	Select Year
<b>PART A. APS CASE MOVEMENT</b>				
1. Cases carried forward from last month		ELDER	DEPENDENT	TOTAL
		1	2	3
a. Item 5 from last month's report, as reported to CDSS		4	5	6
b. Adjustment (Item 1 minus 1a, positive or negative number, explain in Item 1b Explanation box if not 0)		7	8	9
2. New cases opened during the month		10	11	12



# CWDA's APS Guidelines to Supplement Regulations

## What are they?

- Voluntary use by county APS programs
- Developed by PSOC, a subcommittee of the Adult Services Committee of CWDA.
- Intended to promote consistency in practice.

<https://www.cwda.org/adult-protective-services>



**CWDA**

Advancing Human Services  
for the Welfare of *All* Californians



# CWDA's APS Guidelines to Supplement Regulations

## What do they contain?

- Standards for Consistency in Determining Findings
- Standards for Determining Dependent Adult Status
- Standards for Consistency in Case Documentation
- APS Guidelines for Investigations
- Best Practices for APS Initiated Restraining Orders (AIRO)
- Standards for Consistency in Outcomes



# CWDA's APS Guidelines to Supplement Regulations

What are we working on?

## California APS Standards for Biopsychosocial Assessment

Key: APS = Adult Protective Services. Client = elder and/or dependent adult. SA = suspected abuser

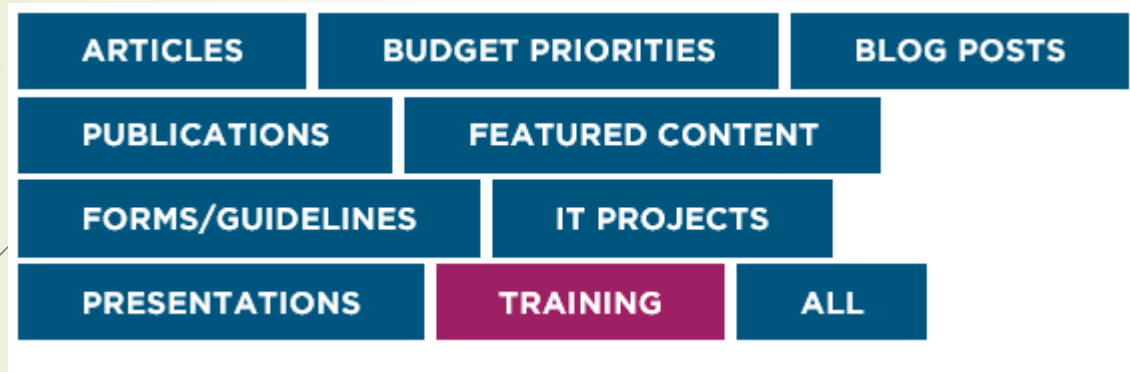
### Biopsychosocial Assessment Matrix

\*Refer to Guide for ...

Biological	Psychological	Social
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# CWDA's APS Guidelines to Supplement Regulations

## Advancing the Field of APS



Online trainings

<https://theacademy.sdsu.edu/mastertraining/>

**APS Training on Framework for Determining  
Dependent Adult Status** (60min - September 1, 2015)

**California APS Standards for Consistency in  
Determining Findings** (90min - December 17, 2015)



# Mandated Reporter eLearning

- Link can go on your agency website
- No need to register/ available 24/7
- Covers APS and LTC Ombudsman

[http://cdss.ca.gov/MandatedReporting/story\\_html5.html](http://cdss.ca.gov/MandatedReporting/story_html5.html)

The screenshot shows a web-based eLearning interface. At the top, the title is "Mandated Reporting - Elder and Dependent Adult Abuse and Neglect in California". Below the title are navigation options: "Menu | Transcript" on the left and "Resources | Exit" on the right. A prominent orange button labeled "Legal Definitions of Abuse" is on the left. To its right, a blue callout box says "Download the California Codes handout by clicking Resources." The main content area features the question "What makes a situation of suspected abuse or neglect reportable?" in orange text. Below this is a video player showing a woman in a white lab coat talking to an elderly man with a cane. To the right of the video is a list of two bullet points: "● CA Penal Code" and "● CA Welfare and Institutions Code". At the bottom of the video player are standard controls: a speaker icon, a play/pause button, a progress bar, a refresh icon, and "PREV" and "NEXT" buttons. The Windows taskbar is visible at the very bottom of the screen.



# Public Awareness Events

- Frameworks Institute - Reframing Elder Abuse
- Statewide Elder and Dependent Adult Awareness Events in June
  - More than 25 events
  - Multimedia contest
- Silence=Violence network



# Enhanced APS Training

\$3 million General Fund/100% Title 19 match for FYs 16-19:

- Developed/delivered core competency training and NAPSA certificate program
- Advanced trainings: e.g. NAPSA conference, IDA, supervisors
- CWDA's future funding ask



# Federal APS Research Grants in CA


- ▶ California has been awarded three federal innovation grants that are bringing together researchers and APS workers:
  - ▶ APS Outcomes – the ISO Matrix: piloted by SF and Napa.
  - ▶ Instrument of Decisional Abilities for APS Workers – IDA: piloted throughout the RTAs in CA.
  - ▶ Harm Reduction Initiative – piloted by Orange County.



# APS Outcomes Project

- ▶ ANE risk/harm reduction as the result of APS intervention
- ▶ Abuser risk reduction as the result of APS intervention
- ▶ Include factors mentioned in the literature that might impact effectiveness of APS intervention
  - ▶ Intervention availability
  - ▶ Client's level of engagement
  - ▶ Forensic center involvement
  - ▶ Consenting client or not





# Who is IDA? ...and what is she doing in our APS Program?

## **IDA = Interview for Decisional Abilities**

- 3-Step Semi-Structured Interview tool developed for APS workers to assess clients decision-making ability
- Interview clients about specific risk
- Useful when clients decline services or continue to make unsafe decisions
- A structured mechanism to solicit client-centered values and goals
- Results help guide APS worker/supervisor regarding case management





# TIC – A Harm Reduction Initiative

- Develop and integrate **Trauma-Informed Care (TIC)** for APS workers and member agencies of the EAFC
- Incorporate a TIC trained social worker for case management into APS and the EAFC
- Improve access to legal services through a legal advisory committee and case management
- Well known in the fields of child abuse and domestic violence, yet rarely employed in the field of elder maltreatment.
- Safety, trustworthiness, peer support and mutual self-help, collaboration, empowerment and cultural issues. (SAMHSA).
- System wide trauma-specific interventions include collaboration among human service agencies so that survivors are consistently empowered.





# HomeSafe

- The Vision is homelessness prevention for APS clients
- Funding and administrative oversight
- Application requirements in development
- Innovative Ideas



# Leaders Institute

CDSS has an ACL grant to:

- Increase Adult Services Managers' knowledge of federal and state APS guidelines, current research and best practices, partnerships and funding opportunities.
- Support APS Managers to build upon federal and state APS guidelines, current research and best practices to enhance their capacity to drive program improvements.



# Stipends!!!

- Increase the number of MSW graduates working in APS by:
  - Developing and evaluating a stipend program
  - Pared with an employment obligation to work in APS.



# Thank you! - Questions?

