A State of Innovation: California’s APS Program

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Why are services for Aging and Vulnerable Adults so important?

- Living longer
  - The rate of complex health, mental health and cognitive challenges increase
  - No long term case management services
- High concentration of wealth
  - 65+ is about 18% of overall population (2010 census)
  - In possession of about 40% of wealth
### Projected California Population by Age Group

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2015</th>
<th>2020</th>
<th>2025</th>
<th>2030</th>
<th>2035</th>
<th>2040</th>
<th>2045</th>
<th>2050</th>
<th>2055</th>
<th>2060</th>
</tr>
</thead>
<tbody>
<tr>
<td>65+</td>
<td>4,281,136</td>
<td>5,248,926</td>
<td>6,406,613</td>
<td>7,752,367</td>
<td>9,044,393</td>
<td>10,131,698</td>
<td>11,003,237</td>
<td>11,708,132</td>
<td>12,434,336</td>
<td>12,861,363</td>
<td>13,457,313</td>
</tr>
</tbody>
</table>

**Note:** The table above shows the projected population for the age groups 0-19 and 65+ from 2010 to 2060.
<table>
<thead>
<tr>
<th>Year</th>
<th>California</th>
<th>United States</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010</td>
<td>11.5%</td>
<td>15%</td>
</tr>
<tr>
<td>2016</td>
<td>13.9%</td>
<td>17%</td>
</tr>
<tr>
<td>2020</td>
<td>15.8%</td>
<td>19%</td>
</tr>
<tr>
<td>2025</td>
<td>18.3%</td>
<td>21%</td>
</tr>
<tr>
<td>2030</td>
<td>20.6%</td>
<td>21%</td>
</tr>
<tr>
<td>2035</td>
<td>22.3%</td>
<td>22%</td>
</tr>
<tr>
<td>2040</td>
<td>23.5%</td>
<td>22%</td>
</tr>
<tr>
<td>2045</td>
<td>24.4%</td>
<td>22%</td>
</tr>
<tr>
<td>2050</td>
<td>25.3%</td>
<td>22%</td>
</tr>
<tr>
<td>2055</td>
<td>25.7%</td>
<td>23%</td>
</tr>
<tr>
<td>2060</td>
<td>26.4%</td>
<td>23%</td>
</tr>
</tbody>
</table>
So—What’s new?

- NAMRS Data Collection
- Consistency Guidelines
- Mandated Reporter eLearning
- Public Awareness
- Enhanced APS Training
- Federal APS Research Grants
- HomeSafe
- Leader Institute
- Stipends
It is going live January 1, 2019 and is very exciting in the world of elder protection!
What is it?
- The new revised, NAMRS compliant SOC 242!

Um, what?
- The state has an ACL grant to get California ready for the National Adult Maltreatment Reporting System (NAMRS).
- It involved radically revising the State of California APS Monthly Statistical report (SOC 242 form).
It doesn’t sound as exciting as you made it seem?

- Well, it really is!
- APS is in its infancy and still building infrastructure.
So, what is new on the 242?

- Collecting staffing information
- Demographic information about clients, victims (those with confirmed abuse) and suspected abusers.
- More detailed financial abuse information for each case
- Referrals and resources employed by APS
- Collaboration with Law Enforcement, District Attorney and Public Guardian
- NAMRS Focus Elements for FY 2018/2019
CWDA’s APS Guidelines to Supplement Regulations

What are they?
- Voluntary use by county APS programs
- Developed by PSOC, a subcommittee of the Adult Services Committee of CWDA.
- Intended to promote consistency in practice.

https://www.cwda.org/adult-protective-services
CWDA’s APS Guidelines to Supplement Regulations

What do they contain?

- Standards for Consistency in Determining Findings
- Standards for Determining Dependent Adult Status
- Standards for Consistency in Case Documentation
- APS Guidelines for Investigations
- Best Practices for APS Initiated Restraining Orders (AIRO)
- Standards for Consistency in Outcomes
**California APS Standards for Biopsychosocial Assessment**

*Key: APS = Adult Protective Services. Client = elder and/or dependent adult. SA = suspected abuser*

<table>
<thead>
<tr>
<th>Biopsychosocial Assessment Matrix</th>
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</thead>
<tbody>
<tr>
<td>Biological</td>
<td>Psychological</td>
</tr>
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*Refer to Guide for ...*
CWDA’s APS Guidelines to Supplement Regulations

Advancing the Field of APS

Online trainings
https://theacademy.sdsu.edu/mastertraining/

APS Training on Framework for Determining Dependent Adult Status (60min - September 1, 2015)

California APS Standards for Consistency in Determining Findings (90min - December 17, 2015)
Mandated Reporter eLearning

- Link can go on your agency website
- No need to register/available 24/7
- Covers APS and LTC Ombudsman

http://cdss.ca.gov/MandatedReporting/story_html5.html
Public Awareness Events

- Frameworks Institute - Reframing Elder Abuse
- Statewide Elder and Dependent Adult Awareness Events in June
  - More than 25 events
  - Multimedia contest
- Silence=Violence network
Enhanced APS Training

$3 million General Fund/100% Title 19 match for FYs 16-19:

- Developed/delivered core competency training and NAPSA certificate program
- Advanced trainings: e.g. NAPSA conference, IDA, supervisors
- CWDA’s future funding ask
Federal APS Research Grants in CA

- California has been awarded three federal innovation grants that are bringing together researchers and APS workers:
  - APS Outcomes – the ISO Matrix: piloted by SF and Napa.
  - Instrument of Decisional Abilities for APS Workers – IDA: piloted throughout the RTAs in CA.
  - Harm Reduction Initiative – piloted by Orange County.
APS Outcomes Project

- ANE risk/harm reduction as the result of APS intervention
- Abuser risk reduction as the result of APS intervention
- Include factors mentioned in the literature that might impact effectiveness of APS intervention
  - Intervention availability
  - Client’s level of engagement
  - Forensic center involvement
  - Consenting client or not
Who is IDA? ...and what is she doing in our APS Program?

**IDA = Interview for Decisional Abilities**

- 3-Step Semi-Structured Interview tool developed for APS workers to assess clients decision-making ability
- Interview clients about specific risk
- Useful when clients decline services or continue to make unsafe decisions
- A structured mechanism to solicit client-centered values and goals
- Results help guide APS worker/supervisor regarding case management
TIC – A Harm Reduction Initiative

- Develop and integrate **Trauma-Informed Care (TIC)** for APS workers and member agencies of the EAFC
- Incorporate a TIC trained social worker for case management into APS and the EAFC
- Improve access to legal services through a legal advisory committee and case management

Well known in the fields of child abuse and domestic violence, yet rarely employed in the field of elder maltreatment.

Safety, trustworthiness, peer support and mutual self-help, collaboration, empowerment and cultural issues. (SAMHSA).

System wide trauma-specific interventions include collaboration among human service agencies so that survivors are consistently empowered.
HomeSafe

- The Vision is homelessness prevention for APS clients
- Funding and administrative oversight
- Application requirements in development
- Innovative Ideas
Leaders Institute

CDSS has an ACL grant to:

- Increase Adult Services Managers’ knowledge of federal and state APS guidelines, current research and best practices, partnerships and funding opportunities.

- Support APS Managers to build upon federal and state APS guidelines, current research and best practices to enhance their capacity to drive program improvements.
Stipends!!

- Increase the number of MSW graduates working in APS by:
  - Developing and evaluating a stipend program
  - Pared with an employment obligation to work in APS.
Thank you! - Questions?