

The MAC

The CalWORKs/Welfare-to-Work Multiple Assistance Center

officially re-opened July 1, 2008 as a collaborative partnership of:



Department of Health and Human Services Social Services Branch CalWORKs/Welfare-to-Work



Redwood Community Action Agency
Multiple Assistance Center
Homeless Collaboration

The Multiple Assistance Center

- A collaboration between Humboldt County Department of Health and Human Services (DHHS) and Redwood Communality Action Agency (RCAA)
- A residential program for homeless CalWORKs families designed to holistically serve parents and children
- Weekly integrated case management team meetings to ensure cooperation with Welfare-to-Work
- Unified service delivery provides families coordinated cross-agency program support for recovery and barrier removal

Why this particular partnership?

- High Incidence of Homelessness among cash-aided families:
 - Over 200 homeless CalWORKs families
 - Homelessness is a large barrier for individuals trying to meet
 Welfare-to-Work requirements and obtain employment
- Other barriers and challenges to self-sufficiency and permanent housing:
- Mental Illness
- Alcohol and Other Drugs
- Family Violence
- Lack of Childcare
- Lack of Reliable Transportation

- —Prior Evictions
- —Child Welfare Services Involvement
- **Legal Issues**
- —Chronic Unemployment
- —Learning Disabilities

Rural Transportation Challenges



Barriers of Residents

Since MAC Opening Apr. 2005

Apr.05-Jan.10 =953 residents	422	531
Barrier	# adults	# children
Family Violence	131	59
Alcohol/Other Drugs	307	5
Mental Health Services	168	380
Legal~ Homeless Court	35	0
Physical Disability	141	7
Learning Disability	230	53
Unemployment history	380	0

MAC Partners RCAA

 Shelter and meals for families



- Comprehensive Family Assessment to create a family action
 - Increase and stabilize household income
 - Increase ability to obtain and maintain housing
 - Identify area to strengthen family ~ selfdetermination

- Case management services
- Child care
- Data tracking of outcomes

Daily life skills classes including money management, nutrition education, anger management, parenting, alcohol and other drug education

Working on the garden area.



Fully Licensed Kitchen provides 3 meals each day.



Life Skills classes provided.



We learn together.



MAC Partners

CalWORKs

- Preliminary screening and assessments for potential MAC resident families
- All children and adults screened for Mental Health issues
- Development of integrated Welfare-to-Work case plans
- Weekly case staffing, with MAC staff, to ensure seamless service delivery
- Continual monitoring of outcomes to ensure that MAC residents meet Welfare-to-Work participation requirements

MAC Partners

Mental Health Branch

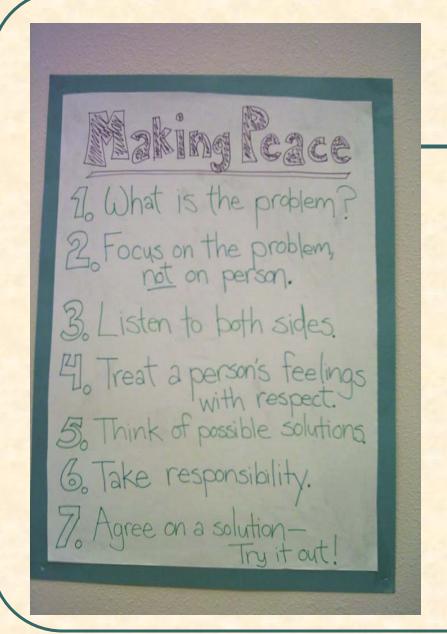
- All adults and children are screened for mental health barriers
- Treatment planning and implementation for youth with serious mental illnesses
- Behavioral health services for adults with mental health/alcohol and other drug/family violence needs
 - Psycho-educational
 - Day treatment services
 - Coordinated care planning with Welfare-to-work, MAC partners
 - Information and referral

Mental Health Services Provided

Current services for children:

- 100% Screened Using the Mental Health Screening Tool (MHST)
- 65.8% Opened for Services





Children are involved in creating the rules where all can practice living and playing together peacefully.

MAC Providers

Public Health Branch



Addressing health needs

- Screening for tuberculosis / other health needs
- Public Health Nursing services provided
- Referrals to community agencies for needed services

Project Lean-DHHS, Public Health Branch-Nutrition Classes



MAC Providers

Child Welfare Services

- Attend integrated case management team meetings as needed
- Participate with staffing of Child Welfare Services/Welfare-to-Work Linkages cases

DHHS supplied computers at site.



Outcomes since July 2008

- 70% of families have met or are continuing to meet all of the requirements of their Welfare-to-Work plan
- 54.7 hours of life skill classes have been provided each month totaling over 2,023 hours
- Approximately 6,817 hours of community service have been completed by residents
- 27 Welfare-to-Work participants have obtained full time employment

Building Community





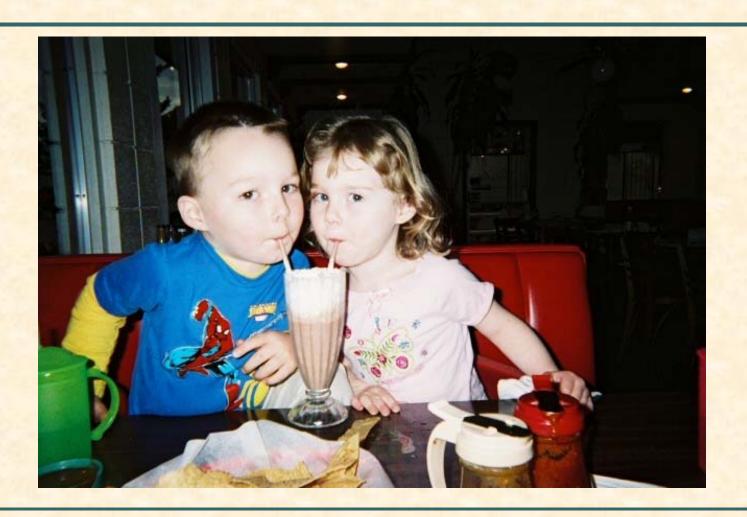
MAC Outcomes since July 2008

- 741 referrals to the MAC
- 152 families have received services at the MAC
 - 201 adults
 - 260 children
- Average of 20 families served per month
- Average stay of 112 days
- Through July 2011 cumulative resident savings = greater than \$135,913
- 34.2% of MAC families have moved on to permanent housing

Playground Makeover



We learn to share!



We all help with chores.



Community Support.



Former Pepsi Bottling Company



City & County Redevelopment through Community Development Block Grant



It is good to have a home.



Contact Information

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