The MAC
The CalWORKs/Welfare-to-Work Multiple Assistance Center

officially re-opened July 1, 2008 as a collaborative partnership of:

Department of Health and Human Services
Social Services Branch
CalWORKs/Welfare-to-Work

&

Redwood Community Action Agency
Multiple Assistance Center
Homeless Collaboration
The Multiple Assistance Center

- A collaboration between Humboldt County Department of Health and Human Services (DHHS) and Redwood Communality Action Agency (RCAA)

- A residential program for homeless CalWORKs families designed to holistically serve parents and children

- Weekly integrated case management team meetings to ensure cooperation with Welfare-to-Work

- Unified service delivery provides families coordinated cross-agency program support for recovery and barrier removal
Why this particular partnership?

- High Incidence of Homelessness among cash-aided families:
  - Over 200 homeless CalWORKs families
  - Homelessness is a large barrier for individuals trying to meet Welfare-to-Work requirements and obtain employment

- Other barriers and challenges to self-sufficiency and permanent housing:
  - Mental Illness
  - Alcohol and Other Drugs
  - Family Violence
  - Lack of Childcare
  - Lack of Reliable Transportation
  - Prior Evictions
  - Child Welfare Services Involvement
  - Legal Issues
  - Chronic Unemployment
  - Learning Disabilities
Rural Transportation Challenges
## Barriers of Residents
Since MAC Opening Apr. 2005

<table>
<thead>
<tr>
<th>Barrier</th>
<th># adults</th>
<th># children</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Violence</td>
<td>131</td>
<td>59</td>
</tr>
<tr>
<td>Alcohol/Other Drugs</td>
<td>307</td>
<td>5</td>
</tr>
<tr>
<td>Mental Health Services</td>
<td>168</td>
<td>380</td>
</tr>
<tr>
<td>Legal~ Homeless Court</td>
<td>35</td>
<td>0</td>
</tr>
<tr>
<td>Physical Disability</td>
<td>141</td>
<td>7</td>
</tr>
<tr>
<td>Learning Disability</td>
<td>230</td>
<td>53</td>
</tr>
<tr>
<td>Unemployment history</td>
<td>380</td>
<td>0</td>
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Apr.05-Jan.10 =953 residents

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MAC Partners
RCAA

- Shelter and meals for families
- Case management services
- Child care
- Data tracking of outcomes

- Comprehensive Family Assessment to create a family action
  - Increase and stabilize household income
  - Increase ability to obtain and maintain housing
  - Identify area to strengthen family ~ self-determination

Daily life skills classes including money management, nutrition education, anger management, parenting, alcohol and other drug education
Working on the garden area.
Fully Licensed Kitchen provides 3 meals each day.
Life Skills classes provided.
We learn together.
MAC Partners

CalWORKs

- Preliminary screening and assessments for potential MAC resident families
- All children and adults screened for Mental Health issues
- Development of integrated Welfare-to-Work case plans
- Weekly case staffing, with MAC staff, to ensure seamless service delivery
- Continual monitoring of outcomes to ensure that MAC residents meet Welfare-to-Work participation requirements
MAC Partners

Mental Health Branch

• All adults and children are screened for mental health barriers
• Treatment planning and implementation for youth with serious mental illnesses
• Behavioral health services for adults with mental health/alcohol and other drug/family violence needs
  o Psycho-educational
  o Day treatment services
  o Coordinated care planning with Welfare-to-work, MAC partners
  o Information and referral
Mental Health Services Provided

Current services for children:

- 100% Screened Using the Mental Health Screening Tool (MHST)
- 65.8% Opened for Services
Children are involved in creating the rules where all can practice living and playing together peacefully.
MAC Providers

Public Health Branch

Addressing health needs

- Screening for tuberculosis / other health needs
- Public Health Nursing services provided
- Referrals to community agencies for needed services
Project Lean-DHHS, Public Health Branch-Nutrition Classes
MAC Providers

Child Welfare Services

• Attend integrated case management team meetings as needed

• Participate with staffing of Child Welfare Services/Welfare-to-Work Linkages cases
DHHS supplied computers at site.
Outcomes since July 2008

- 70% of families have met or are continuing to meet all of the requirements of their Welfare-to-Work plan
- 54.7 hours of life skill classes have been provided each month totaling over 2,023 hours
- Approximately 6,817 hours of community service have been completed by residents
- 27 Welfare-to-Work participants have obtained full time employment
Building Community
MAC
Outcomes since July 2008

- 741 referrals to the MAC
- 152 families have received services at the MAC
  - 201 adults
  - 260 children
- Average of 20 families served per month
- Average stay of 112 days
- Through July 2011 cumulative resident savings = greater than $135,913
- 34.2% of MAC families have moved on to permanent housing
Playground Makeover
We learn to share!
We all help with chores.
Community Support.
Former Pepsi Bottling Company
City & County Redevelopment through Community Development Block Grant
It is good to have a home.
Contact Information

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