CalFresh & Healthy Eating in Orange County



Working Together NEOP – OC & OC Social Services Agency October 8, 2014 Maridet Castro Ibanez, R.D. Estera Heiberger

This material was produced by the California Department of Public Health's Nutrition Education and Obesity Prevention Branch with funding from USDA SNAP-Ed, known in California as CalFresh. These institutions are equal opportunity providers and employers. Cal Fresh provides assistance to low-income households and can help buy nutritious foods for better health. For CalFresh information, call 1-877-847-3663. For important nutrition information, visit www.CaChampionsForChange.net.

Orange County- Cal Fresh

- In July 2014, OC served:
 ✓ 268,709 Participants
 ✓ 117,235 Households
- CalFresh is administered by Social Services Agency (SSA). CalFresh applications can be filed:

✓ Online at <u>https://www.mybenefitscalwin.org</u>

- ✓ In person at one of the SSA offices located in Aliso Viejo, Anaheim, Cypress, Garden Grove, Laguna Hills, and Santa Ana <u>or</u> at Family Resource Centers
- \checkmark By phone, mail or fax

Orange County - NEOP

- Provider of SNAP Ed for over 10 years
- 3rd largest recipient of SNAP Ed funds in CA
- State Implementing Agencies: Health Care Agency Nutrition Services is the primary administrator, Catholic Charities
- Seven subcontractors 5 schools, 2 CBOs
- Direct and indirect nutrition education all throughout OC
- Implementing Policy, Systems and Environmental Changes

Orange County - NEOP









Orange County - NEOP







OC - CNAP

- Membership all USDA FNS funded
 programs
- Benefits of the CNAP
 - Increasing participation in federal food programs
 - Sharing of information at the quarterly meetings
 - Cross promotion of programs
 - SNAP at Farmers Markets



CNAP Linking USDA-funded Programs in Orange County

http://cclhdn.org/county-nutrition-actionplans-cnap/



How to Get Food Help in Orange County



County Nutrition Action Plan (CNAP) - 2014

OC - CNAP

Program	Who	What do I get?	Contact Info
2-1-1 Orange County	All ages	Information on food assistance available through governmental, community & faith-based organizations	2-1-1 OC Dial 2-1-1 or (888) 600-4357 (toll free) 24 hours a day, 7 days a week to receive referrals from trained multilingual specialists
CalFresh (formerly known as Food Stamps)	All ages Individuals and families with low incomes. Must be a U.S. Citizen or a legal resident	Electronic Benefits Transfer (EBT) card that can be used like an ATM card to purchase eligible food items at stores certified as CalFresh retailers	Regional Center Offices: (714) 541- 4895 (24-hrs) Central Regional Office (714) 834-8899 North Region (714) 575-2400 West Region (714) 503-2200 East Region (714) 435-5800 South Region (949) 206-4000 www.mybenefitscalwin.org
CalFresh Outreach	All ages	Community partners can provide information and help pre-screen and/or make appointments	2-1-1 OC: Dial 2-1-1 or (888) 600-4357 (toll free) Catholic Charities of OC: (714) 347- 9601 Community Action Partnership of OC (CAPOC): (714) 897-6670, x3606 Second Harvest Food Bank: (949) 278-3422
NEOP Nutrition Education & Obesity Prevention	All ages	Local partners provide nutrition education to those receiving or eligible for CalFresh (formerly known as Network for a Healthy California)	Catholic Charities of OC: (714) 347-9611 County of Orange Health Care Agency (714) 834-7984



People of All Ages



What is CalFresh?

A State and Federally funded program to help low-income people buy the food they need for good health.

- Formerly known as Food Stamps
- Known as the Supplemental Nutrition Assistance Program or SNAP at federal level
- Administered by the Orange County Social Services Agency (SSA)
- Number of OC participants: 236,820 (Sept. 2013)



Who do I call?

<u>2-1-1 Orange County</u> Dial 2-1-1 or (888) 600-4357 (toll free)

Catholic Charities (714) 347-9601

Community Action Partnership of OC (CAPOC) (714) 897-6670, x3606

> Second Harvest Food Bank (949) 278-3422

Benefits of CalFresh & NEOP Working Together

For the eligible population

- Improved access to CalFresh
- Increased knowledge on how to stay healthy
- Improved use of CalFresh dollars
- Improvments in behavior to stay healthy

Benefits of CalFresh & NEOP Working Together

For the programs

- Increase in participation rates
- Better coordination
- Identify outreach opportunities for enrollment opportunities
- Cross training of staff



Questions?