

CWDA Child Welfare Digital Services TBL

Section XXXXX is added to the Welfare and Institutions Code:

XXXXX. (a) (1) The legislature hereby finds and declares the Child Welfare Digital Services is the most important system in the state for child welfare services staff to ensure the safety and well-being of California's children. The State of California has embarked upon on an agile procurement of the Child Welfare Digital Services.

(2) The legislature further finds and declares that this approach requires significant engagement with the end user throughout the life of the system, specifically including the county human services agencies and child welfare services and probation staff.

(b) (1) The Department of Social Services, Office of Systems Integration (OSI) and the County Welfare Directors Association (CWDA) jointly shall seek resources to enable the necessary level of engagement by the counties in the Child Welfare Digital Services agile development and maintenance process to prevent the disruption of services to families and children at risk. This shall include, but not be limited to, timely and expeditious execution of contracts and contract amendments for participation in this effort, effective monitoring and evaluation of the Child Welfare Digital Services effort, and implementation of mitigation strategies for risks and issues arising in the procurement, development, implementation or operation of digital services pursuant to this section.

(2) The Department and OSI shall provide a voting seat on all governance bodies of the Child Welfare Digital Services for a CWDA representative and shall support and provide necessary accommodation for the stationing of county representatives at the project site.

(3) The Department and OSI shall continue to provide monthly updates to the Legislature and to stakeholders, including CWDA, regarding efforts to develop and implement the Child Welfare Digital Services. The updates shall include, but not be limited to (i) the vacancy rate, the duration of each vacant position and its classification, and the status of efforts to fill the position; (ii) challenges with recruiting and retaining qualified staff and a description of efforts to resolve the issues; (iii) challenges with procurement, including any delays, and a description of efforts to resolve the issues; (iv) any issues or risks, including but not limited to pending state and federal approvals, that may jeopardize the project's completion or result in delays relative to the approved project schedule, budget, and scope; and (v) progress on and projected completion dates for any significant upcoming project milestones. Following the effective date of this section, a list of newly executed contracts, their purpose, and amounts shall be added to the monthly update. The Department and OSI, in coordination with CWDA, shall convene a regularly scheduled quarterly forum to provide project updates to stakeholders and legislative staff. These forums shall include updates on the progress of the CWDS development

and implementation, expenditures incurred to-date, significant issues and risks overcome in the last quarter and significant issues and risks presently being addressed, and upcoming project milestones and significant events.

(c) The existing Child Welfare Services Case Management System (CWS/CMS) operations and functionality shall be maintained at a level at least commensurate with its December 2015 status, and shall not be decommissioned prior to the full statewide implementation of the Child Welfare Digital Services in all counties. Full statewide implementation is defined as after all existing CWS/CMS functionality has been replaced in Child Welfare Digital Services, and has been implemented in all 58 counties for a minimum of six months with no significant (non-cosmetic) defects outstanding.