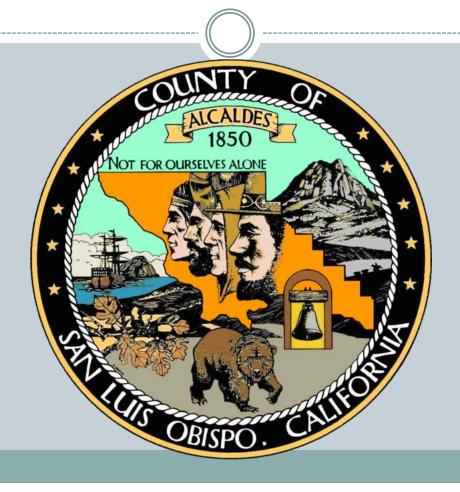
San Luis Obispo County Jail Processes and Outcomes



How the Effort Started

- Department of Social Services, Sheriff's Office, and the Probation Department.
- MOU February 1, 2014
 - Inmates who are currently incarcerated would be the priority for Medi-Cal enrollment.
 - Probation Dept would be the second effort to get post release inmates enrolled, if the inmates were not enrolled while in jail.
 - DSS Eligibility worker would take applications to enroll inmates

Roles of Each Agency

Sheriff's Office

- Complete a volunteer clearance packet on DSS staff who will be coming into the jail.
- Provide DSS staff a tour of the jail and orientation.

 Make available electronic data on the booking and release dates and medical fragility of inmates

Sheriff's Office Role Cont'd

 Ask each incoming inmate if they have medical insurance

Provide a location for DSS staff to enroll inmates

 Provide a location and Internet access for DSS staff to work when not meeting with inmates

Sheriff's Office Role Cont'd

- Provide for the safety of DSS staff.
- Provide for DSS staff confirmation of inmates' identity and citizenship.
- Distribute educational materials on how to enroll in Medi-Cal and Covered California in jail visitors' waiting area.

Roles of Each Agency

Department of Social Services

- Provide clearance information for DSS staff who will be coming into the jail.
- Have DSS staff cleared to enter jail review and sign Sheriff's Office Rules and Regulations for Jail Programs and Volunteers.
- Meet with inmates in groups or individual application sessions.

Social Services' Role Cont'd

- When possible, obtain signed waivers and authorizations from inmates as needed to gather needed documentation to complete enrollment.
- O Provide notification to the inmates who have completed applications with the status of their enrollment.
- Provide educational materials and brochures to inmates and the jail on how to enroll in Medi-Cal and CoveredCA.

Advantages for Inmates

 Ability to participate in outpatient substance abuse and mental health treatment at no cost, immediately upon release

 Remove incarceration as a barrier for enrollment in Medi-Cal

Reduce recidivism

Target Inmate Population

- Inmates who will be released within 90 days
- Inmates who have a medical fragility
- Inmates who do not have medical insurance

Inmates who are hospitalized while in custody

Pre-Application Screening

Sheriff's Office

 Pre-booking paperwork: ask inmates if they have health insurance

Department of Social Services

 Each potential inmate in custody in the target population is screened in MEDS for coverage

IT Computer Application

Sheriff's Office

 Electronic data on booking, release, medical fragility, and other information is provided to DSS

Department of Social Services

- Jail data imported into application
 - **Reports on inmates seen, applications taken, etc.**
 - **▼ Imports real-time information on inmates**
 - ▼ Utilized to create lists of inmates to see for application
 - Suspend inmates' Medi-Cal who are already insured and in custody

Jail Computer Application

DSSNET ACA JAIL LOG

Jail Inmate List Prison Log Reports Import Booking Data Ref Tables Maint Sheriff Download

ACA Jail Log - Booking Data as of 9/29/2014



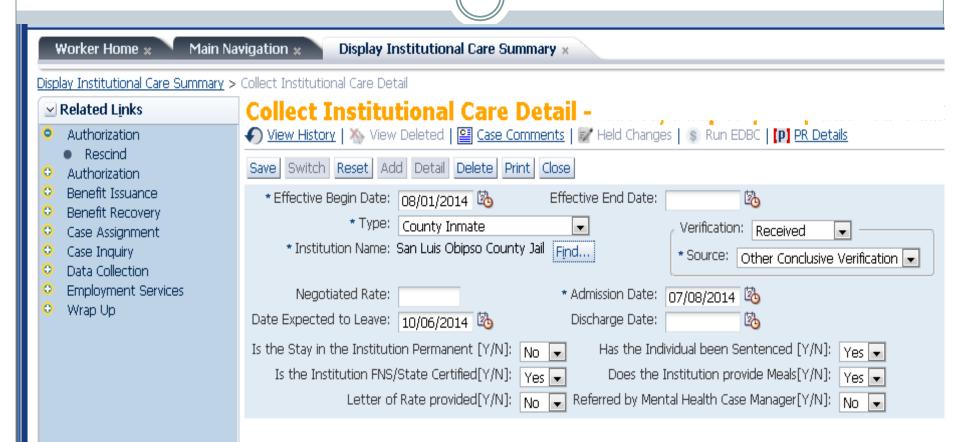
Total Entries = 3638, Selected Entries = 278

	<u>Inmate Name</u>	In	mate II	Date	Ins Status	Appt Date	Appt Result	Case	Number CIN Nun	<u>ıber</u>	Release Date	County	Insurance	Keep	Fragile	<u>Status</u>	Status Date	<u>Language</u>	Location
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Processing Applications

- Display Institutional Care Summary
 - Booked date and expected release date
- EDBC and N7 Override
 - Override system to put correct eligibility for person in custody
- Batch Exception
 - Prevents EDBC from running and changing overridden aid code
- MEDS Coordinator
 - Ensures N7 aid code goes to MEDS for correct months

Processing Applications Cont'd



Processing Released Applications

Release Dates

- Eligibility worker works with Sheriff's Office
- o Release dates are on the data imported from the jail

Display Institutional Care Summary

 End date the screen for the month before the actual release date, if possible for CalWIN

Run EDBC

 Reevaluate month before release date and each consecutive month to get future month passing full-scope Medi-Cal

MEDS coordinator

Changes N7 to full scope Medi-Cal for correct months

Processing Released Applications Cont'd



Suspending Medi-Cal Benefits

Inmates Already Receiving Medi-Cal

- Each day, a list of inmates booked the prior day who are still in custody is checked in MEDS for Medi-Cal coverage.
- The Jail Computer Application has a button to send an electronic form to our MEDS coordinator to suspend Medi-Cal.
- DSS case comments and mails suspension NOA to clients about the suspension of their benefits.

Launch Dates

- Started March 2014
 - Eligibility worker went three days
- April 2014
 - Eligibility worker went 15 days
- May 2014
 - Eligibility worker started going almost daily

Setting the Foundation

- Starting out
 - Seeing everyone
- Creating Daily Lists of Inmates to See
 - Began with release dates
 - **x** 04/11/2014: released within 30 days
 - \times 05/09/2014: released within 60 days
 - \times 05/21/2014: released within 90 days
 - Medically fragile
 - × 06/05/2014: began creating lists weekly
 - Hospitalized Inmates
 - Prioritized when inmate is hospitalized

Data on Progress

- Inmates seen for Enrollment up to 04/14/2014
 - 335: 165 applications taken, 170 inmates declined applications
- Inmates seen for Enrollment up to 05/13/2014
 - o 650: 347 applications taken, 303 inmates declined apps
- Inmates seen for Enrollment up to 07/16/2014
 - o 934: 494 applications taken, 440 inmates declined apps
- Inmates seen for Enrollment up to 08/31/2014
 - o 1110: 584 applications taken, 526 inmates declined apps
 - × 556 applications processed

Current Progress

- Inmates seen for enrollment up to 09/30/2014
 - 1177: 624 applications taken, 553 inmates declined apps

Data Cont'd

- Non-targeted inmates who request applications
 - Average 7/week beginning 05/2014
- Inmates who Declined Applications (553)
 - Already insured
 - Undocumented inmates
 - Inmates planning on living out of state
 - Over the income limit for MAGI Medi-Cal
 - Did not want to get out of bed
 - Other denials (did not want insurance, etc.)

Challenges

Declined Applications

Jail Shift Change

Being Aware of the Environment

Lessons Learned

- See inmates in the afternoon and not morning
 - Inmates are reluctant to wake up early
- Ask the inmates if they have health insurance and if they would like to apply for health insurance
 - Avoid only asking inmates if they would like to apply for Obamacare

- Give inmates educational brochures
 - Drug and alcohol services
 - Medi-Cal coverage—including dental
 - Inmates show each other the information
- If possible, take applications inside of dorm setting housing units
 - Builds enthusiasm for the program
 - Inmates can ask their questions

- Have a defined, daily routine
 - Know which housing units to go see inmates
 - Have the least amount of movement possible
 - **Minimize** impact on officers
- Eligibility worker goes to the jail daily
 - Inmates are booked and released everyday. This ensures the maximum amount of inmates are seen for health applications.

- You can always change N7, restricted benefits, to full scope coverage
 - Put an inmates coverage to N7. It can always be changed to full scope Medi-Cal.
- Keep Track of Everything Brought Inside the Jail
 - Some inmates may try to steal contraband.

- The Less of a Footprint with the Officers, the Better
 - Be aware of the environment
 - **Learn** when to see inmates and when not to
 - •When are the officers most busy?
 - oWhen are meals given?
 - •When are lockdown times?
 - oIs there an emergency?

Contact Information

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