

Opportunities for County Input to CMIPS II Changes

CWDA works with the California Department of Social Services (CDSS) and the Office of Systems Integration (OSI) to provide county input into CMIPS II system changes. We have several significant change requests pending that will involve joint state and county input into the design, which will occur through a workgroup process. CDSS will be convening workgroups with counties on the following topics in upcoming months. If your county is interested in participating in one or more of these workgroups, please contact Grace Gomes, CWDA's CMIPS II Liaison, at ggomes@cwda.org.

WORKGROUP NAME	DESCRIPTION	COUNTIES PARTICIPATING	APPROX. TIMEFRAME
Management Statistics At-a-Glance	New report that will provide key details for county program management and executive level staff who manage IHSS. This workgroup will identify needed elements of the report inclusive of needed cost figures, program statistics and consumer demographics.	Contra Costa, Los Angeles, Madera, Stanislaus	Start: 3/2016
Interactive Voice Response (IVR)	Counties lend significant staff resources to providing information to consumers and providers on a daily basis. An automated IVR system can provide significant data-driven information to callers and provide timely access to inquiries without having to access live staff resources. This workgroup will identify target audience(s) for an IVR and functionality needed for an IHSS IVR.	TBD	TBD
Scanning Functionality	Current maintenance of IHSS paper cases is costly and time-consuming and does not facilitate statewide sharing of important consumer and provider documentation. Retaining case information in two different places (online and case file) leads to increased errors and inefficient management. Counties have requested that the CMIPS statewide system be improved to include scanned images of client-signed forms, correspondence and other county case-related documentation. This workgroup will identify the scope of the business need and potential functional solutions.	TBD	TBD
Special Project Coding Fields	Counties have requested to increase CMIPS functionality to allow coding or case-type identification that will help with managing staff caseloads. Examples of such codes are C for Companion Case, R for Regional Center Client, H for Hospice Services, E for Employee Related, 1 for High Profile, X for Expedited. This workgroup will identify the specific types of codes required and associated functionality in CMIPS.	TBD	TBD

WORKGROUP NAME	DESCRIPTION	COUNTIES PARTICIPATING	APPROX. TIMEFRAME
Cash-In-Door (CID) Report	This workgroup will identify with CDSS, the elements needed for counties to reconcile CID overpayment amounts and the potential creation of a new report or download file that will provide the needed details.	TBD	TBD
Automated Timesheets	CDSS has approved the effort to explore the possibility for automation of the current IHSS timesheet process as an additional future option available to consumers and providers and will be working with counties, labor and other stakeholders to identify the scope, functional solutions and potential timelines for automation.	TBD	TBD