Working Together
On the Road To Family Self-Sufficiency

Presenters:
Tamara Thomas, Stanislaus County DCSS
Sharon Wardale-Trejo, Merced County DCSS
Kathy Harwell, Stanislaus County CSA, Moderator
Where We Have Been

The Current Journey

The Destination
WHERE WE HAVE BEEN
Federal Vision – Family Centered Approach

CSE Core Mission:
Locate Parents
Establish Paternity
Establish Orders
Collect Support
Child Support Prevention
Family Violence Collaboration
Health Care Coverage
Healthy Family Relationships
Economic Stability
Engagement of Fathers from Birth
California - Family Centered Approach

CORE MISSION:
- Locate Parents
- Establish Paternity
- Establish Orders
- Collect Support

R U READY 2 B A PARENT?

FAMILIES MATTER

FAMILY VIOLENCE AWARENESS

OPTIONS FOR HEALTH CARE

POSITIVE PARENTING

JOBS & FINANCIAL TOOLS

CSE
Statewide Initiatives

- 2011 CA Demonstration Grant
- 2014 CSDA Policy Symposium
Barriers for Our Customers

- Housing
- Employment
- Legal
- Parenting Support network

Shared customer network
THE CURRENT JOURNEY
California - Family Centered Approach

CSE
CORE MISSION:
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FATHERS
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OPTIONS FOR
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POSITIVE
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Stanislaus County 2012 Grant

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Core Mission:
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R U READY 2 B A PARENT?

Family Violence Awareness

Options for Health Care

Positive Parenting

Jobs & Financial Tools

Fathers Matter
Areas of Concern

• High Unemployment in Stanislaus County
• Significant number of parents not meeting their financial obligations
• Child support agencies lack resources and expertise to address barriers that prevent parents from paying support.
An Exciting Opportunity for Stanislaus

- A national evidence based demonstration project
- A chance to shape national policy
- A chance to remove barriers from our non-paying caseloads, build partnerships and seek opportunities for sustained child support payments
CSPED/PASS

- Goal of CSPED
- Target population
- Working together
- The First Years
- Outcomes
To increase reliable child support payments among unemployed and underemployed parents, thereby improving child wellbeing and avoiding public costs.
Who qualifies?

Valid SSN

Paternity

Lack of regular payments due to unemployment

IV-D Program
Building a Partnership to Assist Shared Customers

Shared Customer
- Unemployed
- Barriers to Employment
- Not compliant with Court Ordered Child Support

Alliance Worknet

Center for Human Services

Courts

Child Support
How We Work Together

Child Support
Identify & Recruit
Informed consent
Baseline survey
RA 750/750
DV screen
Enhanced CS

Courts
Modify
Orientations
PASS Calendar

Alliance Worknet
Employ
Training
Job search
Placement
Retention

Center for Human Services
Guide
Parenting Sessions
On My Shoulders

Women’s Haven Center
Train-Treat
DV Referrals
Train Staff

How We Work Together

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Enhanced CS
I got Extra Services! Now what?

- Enhanced Child Support
- Job Training and Job Search
- Parenting Support Sessions
- Women’s Haven Center

Flowchart showing the progression from Court to Enhanced Child Support, then to Job Training and Job Search, and finally to Parenting Support Sessions, with Women’s Haven Center as the destination.
Year One

- Submission of fatherhood curriculum and domestic violence plan for approval from OCSE;
- Developed and finalized plans with key partners;
- Worked with State for unique Arrears Reduction Plan
- Limited Outreach and Education
- Random Assignment Enrollment began October 2013
Year Two (AKA Year 1 for Enrollment)

The first few months

Mid-course corrections

Refine processes

Results:

Leading all sites in September!
# Enrollment in the Program

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<td>104</td>
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<td>464</td>
<td>509</td>
<td>1620</td>
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<tr>
<td>Actual cumulative</td>
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<td>25</td>
<td>42</td>
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<td>94</td>
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<td>Percent of Cumulative Target</td>
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<td>42%</td>
<td>40%</td>
<td>48%</td>
<td>48%</td>
<td>53%</td>
<td>59%</td>
<td>67%</td>
<td>89%</td>
<td>108%</td>
<td>115%</td>
<td>117%</td>
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Enrollment Results of PASS Grant

First Quarter: 40%
Second Quarter: 53%
Third Quarter: 89%
Fourth Quarter: 117%
Program to help parents find work

County aims to license cash support payments

In 1995, Louise and Michael Davis were among the few parents who were able to find employment with the help of the California Department of Social Services. The couple was able to keep their children in school and avoid the stigma of welfare dependency.

Today, a similar program is being implemented in California, aimed at helping parents find work and reduce their reliance on cash support payments.

**SUPPORT**

The program is designed to provide parents with the necessary skills and resources to find employment. It includes job training, job placement assistance, and ongoing support to help parents stay on track.

**WORK**

Program helps parents behind in child support

TEST PROJECT AIMS TO RAISE FAMILIES’ PROSPECTS

In Santa Cruz County, a pilot program is being implemented to help parents behind in child support. The program aims to raise families’ prospects by providing them with the necessary support and resources to become self-sufficient.

**SUCCESS**

The program is expected to be successful in reducing the backlog of unpaid child support and helping families get back on their feet.

**FRIDAY, MAY 30, 2014**

The Modesto Bee
THE DESTINATION
What Can We Do Now?

• Identify Partners
• Open Lines of Communication
• Meet/Communicate Regularly
• Look for Opportunities to Work Together
Identifying Services & Working with Partners

- Faith-based
- Health Department
- Mental Health
- United Way
- Community Partners
- Human Services Agency
- Child Support Services
- Probation Department
Get to Know Your Partners

• Stand up
• Meet and Greet those around you
• Collect as many business cards from potential partnering agencies
Communicate Regularly

• Monthly or Quarterly Meetings
  – Customers in Common
  – IV-A/IV-D Meetings
• Director One-on-One Meetings
• All Staff Training
  – Participate in New Employee Orientation
  – Training to Reinforce Staff Awareness and Knowledge of Services Offered
What do we talk about?

• Identify our common goal
• Recognize our differences
• Operational processes
• Outreach
• Training
• Future opportunities
  – Shared services
  – Grant opportunities
  – Location of services
Look for Opportunities to Partner

• Local Initiatives
  – AB109 Merced County Leadership for Life
  – Stanislaus County Probation Project 2011
  – All Dad’s Matter & All Mom’s Matter

• Grants
  – 2012 Parent Employment Demonstration Grant
  – 2014 Behavioral Interventions in Child Support Demonstration Grant

• 2015 CSDA/CWDA Policy Symposium
  – Focusing on the well-being of children
Merced County Partnership

• All Dads Matter
  – Partnership with Human Services Agency and Department of Child Support Services
  – Engaging Fathers
  – Parenting Skills
  – Leadership for Life
  • Teaching Advocacy Skills
Multi-County Approach

Behavioral Interventions
Child Support Opportunity

Kern
Merced
Stanislaus

Simplified Process
Parental Engagement
Economic and Emotional Stability
Increasing Resources
Involving Greater Community
Importance of The Parent

2015 CSDA/CWDA Symposium

CSDA
Child Support

CWDA
Human Services

State of CA
Agency and Policymakers
Bringing It All Together
Thank You!

Tamara Thomas
Stanislaus County Department of Child Support Services
Tthomas@stancodcss.org  -  209 558 3062

Sharon Wardale-Trejo
Merced County Department of Child Support Services
Swardale-Trejo@co.merced.ca.us  -  209 381 1322