

COUNTY OF SAN MATEO



Service Connect

Innovation in Re-entry Services

CWDA Conference
Kristi Baker, MSW

A Collaborative Interagency Partnership

- Goal – work in collaboration with partner agencies to promote self-sufficiency and reduce recidivism
- Partner agencies: Probation, Correctional Health, Sheriff's office, Behavioral Health and Recovery Services, Human Services, and non-profit partners



COUNTY OF SAN MATEO
HEALTH SYSTEM



COUNTY OF SAN MATEO



Service Connect Support Model



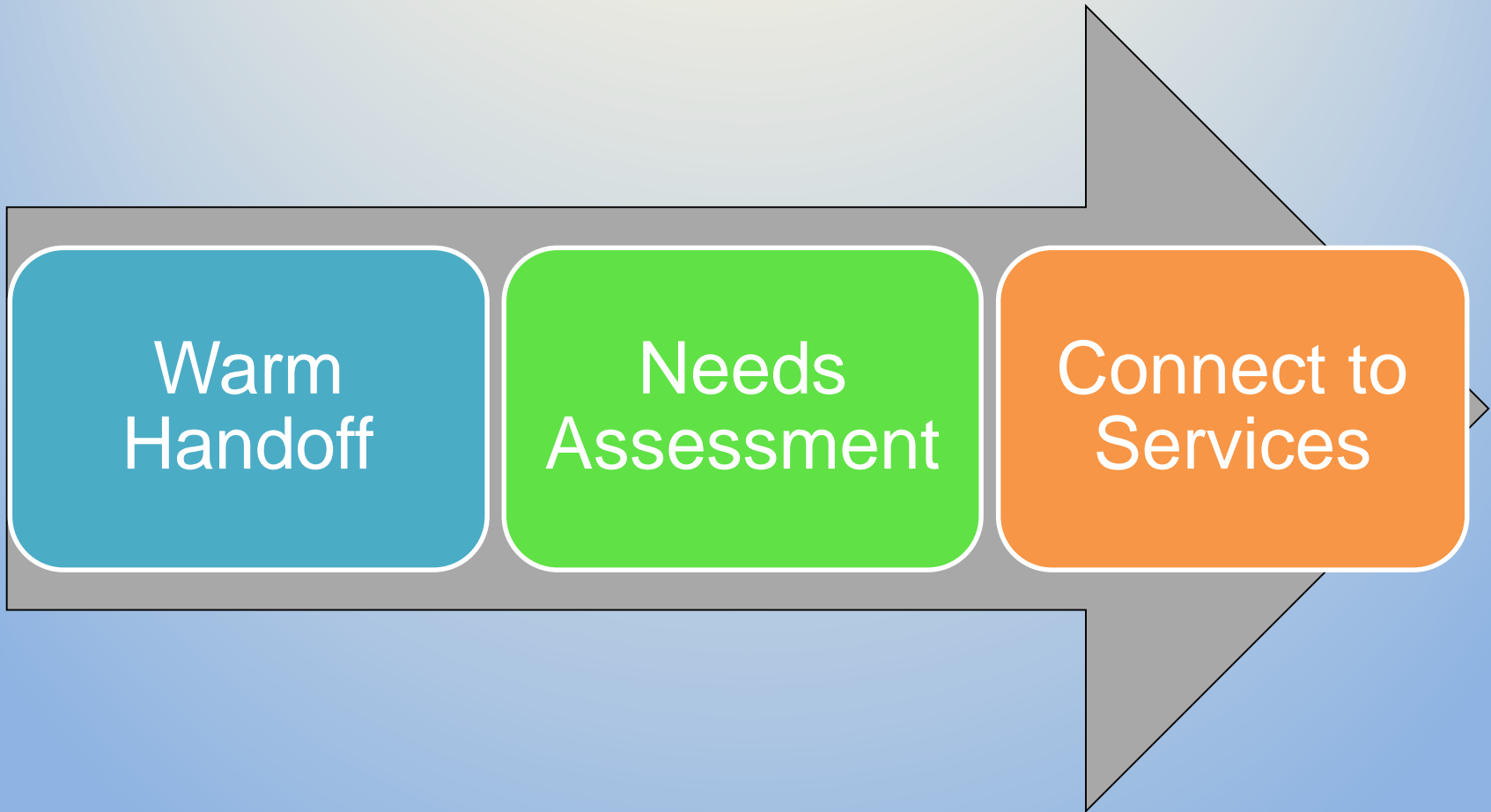
Service Connect – HSA’s Team



Service Connect Social Workers

Current Staffing	
Social Work Supervisor	1
Social Workers	3
Benefits Analyst	1
Job Developer/Voc Rehab Counselor	3
Peer Mentor Coordinator	1
Peer Mentors	3

Intake Process



Key Strategies – One Stop model

- Multiple providers at one central location streamlines service provision
- Central location reduces travel-related barriers



Service Connect office

Key Strategies – Building Trust

- Clients have direct contact and connection with staff, not the system
- Human Services and Probation work together
- Trust = Success



HSA Social Worker talking to a client

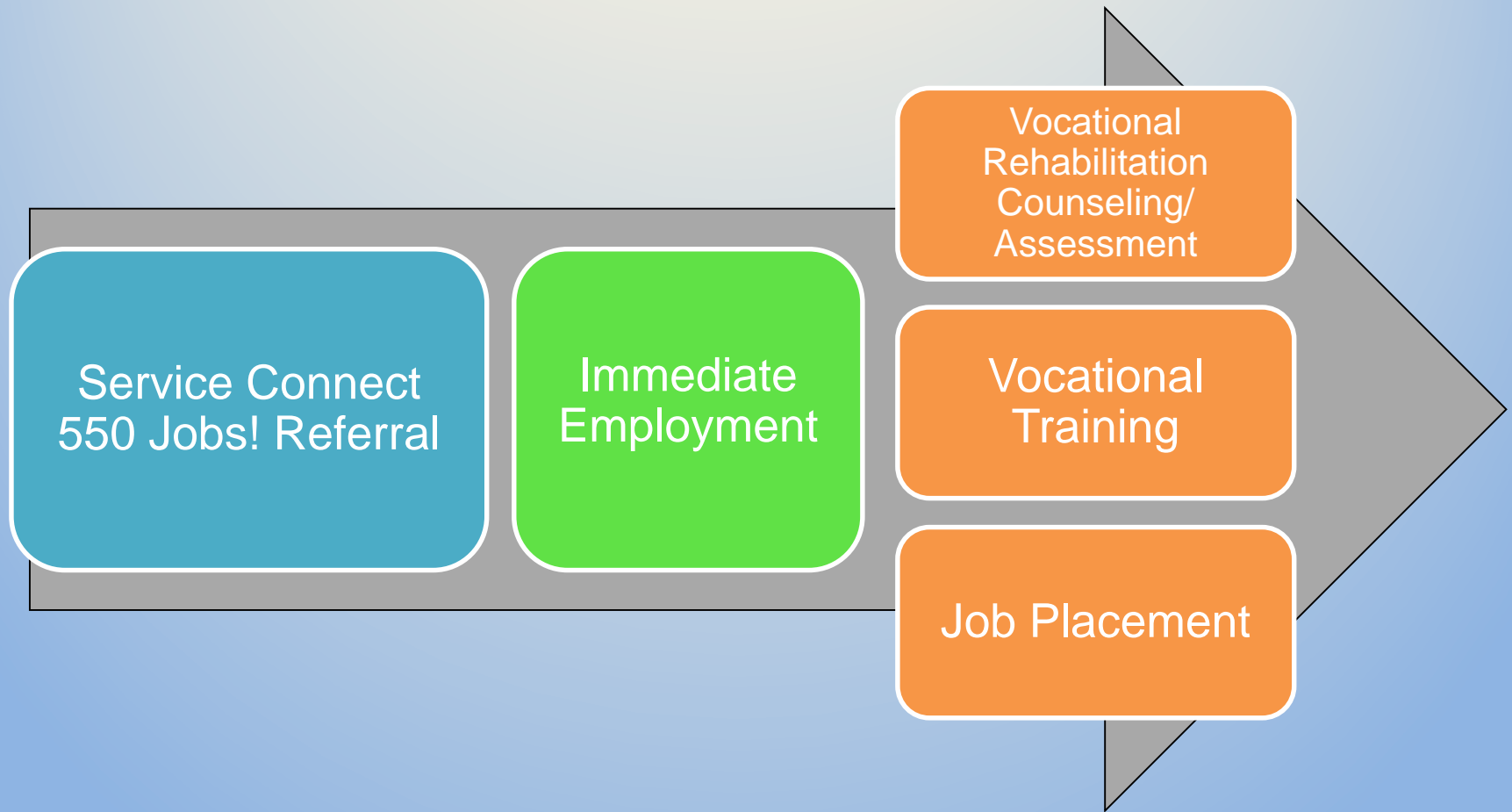
Key Strategies – 550 Jobs! Employment

- Learning soft skills
- Gaining employment history
- Subsidized employment to full time jobs
- Job referrals



AB 109 client working at the Catering Connection

Key Strategies – Employment Services



Key Strategies – Peer Support/Groups



Peer support for re-entry clients

- Peer support from formerly incarcerated individuals who successfully re-enter the community

- Support groups offer a network of help during challenging times



Service Connect support group meeting

Key Strategies – Family Engagement

- Providing opportunities for clients to reconnect with their kids and family members



Sponsored family bowling night



Client re-engaging with his kids

Successful Re-entry!



AB 109 clients that completed their probation supervision

COUNTY OF SAN MATEO



Contact Information:

Kristi Baker, MSW

kbaker@smcgov.org

(650) 508-6740

Human Services Agency